Members are the heart and foundation of Toastmasters International. Below is a representation of each service level in support of the member.
Club Growth Director ................................................. 30
  Club Growth Director Responsibilities
  Marketing Strategy
  Membership and Club Growth
  Division, Area, and Club Administration
  District Executive Committee

Administration Manager ........................................... 32
  Administration Manager Responsibilities
  Meeting Minutes
  Documents
  Correspondence

Finance Manager ...................................................... 33
  Finance Manager Responsibilities
  Budgeting
  Profit and Loss Statements
  District Assets
  District Finance Training

Public Relations Manager ........................................... 35
  Public Relations Manager Responsibilities
  Communication Plan
  Public Relations and Publicity
  Brand Stewardship

Division Director ...................................................... 36
  Division Director Responsibilities
  Guidance
  Division Progress
  Division Council
  Distinguished Programs
  Speech Contests

Area Director ........................................................... 38
  Area Director Responsibilities
  Guidance
  Area Council
  Area Director’s Club Visits
  Area Progress
  Distinguished Programs
  Area Speech Contests

Additional Leadership Roles ....................................... 40
  Immediate Past District Director
  Logistics Manager
  Webmaster
  Parliamentarian

Region Advisor ......................................................... 41
  Region Advisor Responsibilities
  Marketing Objectives
  Operations
  District Leader Training
DISTRICT RECOGNITION

Distinguished District Program ................................................. 42
Tracking Progress .................................................................. 42
Awards .................................................................................... 43
  District Excellence Awards
Distinguished Division Program ............................................. 44
Distinguished Area Program ..................................................... 44
Distinguished Club Program ..................................................... 45
Recognition Outside the Distinguished Programs .................... 47

LEADERSHIP TRAINING .............................................................. 48
Collaboration ........................................................................... 48
Recognition ............................................................................. 49
Preparation ........................................................................... 49
  Programs
  Presenters and Session Leaders
  Sessions
  Arrangements
  Promotion
  Feedback
Training Division and Area Directors ...................................... 50
Training Club Officers .............................................................. 51

TOASTMASTERS EDUCATION PROGRAM .................................. 53
Speeches .................................................................................. 53
  Special Meetings for Prepared Speeches
Meeting Roles ........................................................................ 53
Club Leadership ..................................................................... 53

FINANCIAL STRUCTURE AND PROCESS .................................. 54
Fiduciary Responsibility ........................................................... 54
Revenue ................................................................................. 54
  Fundraising
    Fundraising Activities
    Ralph C. Smedley Memorial Fund®
Budgeting ............................................................................... 55
  Budget Approval Process
Using the District Budget ......................................................... 58
  District Financial Controls
    Approvals
    Receipts
    Compensation
    Other District Expenses
    Profit and Loss Statements
    Bank Signatories
    Account Statements from World Headquarters
Requisitioning Funds ................................................................. 58
  Charging Purchases to the District Account
Conflicts of Interest ................................................................. 58
Division Accounts ................................................................ 58
Travel Reimbursement ........................................................... 58
<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>District Assets</td>
<td>63</td>
</tr>
<tr>
<td>Audits</td>
<td>64</td>
</tr>
<tr>
<td>Fundraising and Taxes</td>
<td>65</td>
</tr>
<tr>
<td><strong>CLUB AND MEMBERSHIP GROWTH</strong></td>
<td>66</td>
</tr>
<tr>
<td>Preparation for Building and Supporting New Clubs</td>
<td></td>
</tr>
<tr>
<td><strong>Build New Clubs</strong></td>
<td>66</td>
</tr>
<tr>
<td>Lead Generation</td>
<td></td>
</tr>
<tr>
<td>Initial Contact</td>
<td></td>
</tr>
<tr>
<td>The Introduction Meeting</td>
<td></td>
</tr>
<tr>
<td>The Demonstration Meeting</td>
<td></td>
</tr>
<tr>
<td>The Charter Process</td>
<td></td>
</tr>
<tr>
<td><strong>Support All Clubs</strong></td>
<td>69</td>
</tr>
<tr>
<td>Attracting and Retaining Members</td>
<td></td>
</tr>
<tr>
<td>Providing the Right Resources</td>
<td></td>
</tr>
<tr>
<td>Quality Club Meetings</td>
<td></td>
</tr>
<tr>
<td>Resource Matrix</td>
<td></td>
</tr>
<tr>
<td>Club Maintenance</td>
<td></td>
</tr>
<tr>
<td>Membership-renewal Dues</td>
<td></td>
</tr>
<tr>
<td>Reinstatement of Clubs</td>
<td></td>
</tr>
<tr>
<td>Area Director's Club Visits</td>
<td></td>
</tr>
<tr>
<td><strong>PUBLIC RELATIONS AND MARKETING</strong></td>
<td>74</td>
</tr>
<tr>
<td><strong>District Communications</strong></td>
<td>74</td>
</tr>
<tr>
<td>District Website</td>
<td></td>
</tr>
<tr>
<td>District Newsletter</td>
<td></td>
</tr>
<tr>
<td>District Directories</td>
<td></td>
</tr>
<tr>
<td>Surveys</td>
<td></td>
</tr>
<tr>
<td>Membership and Mailing Lists</td>
<td>76</td>
</tr>
<tr>
<td><strong>Trademarks and Copyrights</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Speakers Bureaus</strong></td>
<td>77</td>
</tr>
<tr>
<td><strong>DISTRICT EVENTS</strong></td>
<td>78</td>
</tr>
<tr>
<td><strong>Hosting District Events</strong></td>
<td>78</td>
</tr>
<tr>
<td><strong>Event Sponsorship</strong></td>
<td>78</td>
</tr>
<tr>
<td><strong>Speaker Sponsorship</strong></td>
<td>78</td>
</tr>
<tr>
<td>Speaker Agreement</td>
<td></td>
</tr>
<tr>
<td>Sale of Speakers' Products</td>
<td></td>
</tr>
<tr>
<td><strong>The District Conference</strong></td>
<td>80</td>
</tr>
<tr>
<td>Planning</td>
<td></td>
</tr>
<tr>
<td>Chairs</td>
<td></td>
</tr>
<tr>
<td>Program</td>
<td></td>
</tr>
<tr>
<td>Financing</td>
<td></td>
</tr>
<tr>
<td>Venue Contracts</td>
<td></td>
</tr>
<tr>
<td>Meeting Rooms</td>
<td></td>
</tr>
<tr>
<td>Meals</td>
<td></td>
</tr>
<tr>
<td>Education Sessions</td>
<td></td>
</tr>
<tr>
<td>Venue Selection</td>
<td></td>
</tr>
<tr>
<td>Charges and Written Agreements</td>
<td></td>
</tr>
<tr>
<td>Visiting the Venue</td>
<td></td>
</tr>
<tr>
<td><strong>Public Relations</strong></td>
<td></td>
</tr>
<tr>
<td>Conference Announcements</td>
<td></td>
</tr>
<tr>
<td>News Releases</td>
<td></td>
</tr>
</tbody>
</table>
Physical Arrangements
   Registration Desk
   Meal Tickets
   Room Set-up
   Flag Protocol
Conference Banquet
   Banquet Set-up
   The Head Table
   Introductions
   The Speech Contest

Elections .................................................. 87
   District Leadership Committee
   District Leader Campaigns
   District Leader Election Voting Privileges
      Proxies
      Credentials
      Quorum
   Election Day
      District Leader Installation
Area Director Elections
   Area Director Election Voting Privileges
   Area Director Election Quorum
   Area Director Election Proxies
   Area Director Candidates
   Area Director Election Secret Ballots
Elections of International Leaders and Amendments
   International Leader Election Proxies
   Amendments to the Bylaws of Toastmasters International

Speech Contests .................................. 96

District Visits ..................................... 97
   International Officer and Director Visits
   Corporate Recognition Visits
   Region Advisor Visits

INDICES .................................................. 99
MISSIONS, VALUES, AND PROMISES

Toastmasters International Mission
We empower individuals to become more effective communicators and leaders.

District Mission
We build new clubs and support all clubs in achieving excellence.

Club Mission
We provide a supportive and positive learning experience in which members are empowered to develop communication and leadership skills, resulting in greater self-confidence and personal growth.

Toastmasters International Core Values
- Integrity
- Respect
- Service
- Excellence

Toastmasters International Brand Promise
Empowering individuals through personal and professional development.
This is the promise Toastmasters International makes to club members. Once we have reached this goal consistently, through all clubs across the globe, we will have achieved club excellence.

A Toastmaster’s Promise
As a member of Toastmasters International and my club, I promise
- To attend club meetings regularly
- To prepare all of my projects to the best of my ability, basing them on the Toastmasters education program
- To prepare for and fulfill meeting assignments
- To provide fellow members with helpful, constructive evaluations
- To help the club maintain the positive, friendly environment necessary for all members to learn and grow
- To serve my club as an officer when called upon to do so
- To treat my fellow club members and our guests with respect and courtesy
- To bring guests to club meetings so they can see the benefits Toastmasters membership offers
- To adhere to the guidelines and rules for all Toastmasters education and recognition programs
- To act within Toastmasters’ core values of integrity, respect, service, and excellence during the conduct of all Toastmasters activities
INTRODUCTION

As a District leader, you are part of Toastmasters International, an organization with a noble mission: to empower individuals to become more effective communicators and leaders.

Encouraging educational excellence in each club is fundamental in accomplishing this mission. Members receive the full benefits of their membership through the Toastmasters education program.

Serving as a District leader is a great responsibility and an exciting opportunity. Your term of office is filled with chances for you to renew your perspective, practice teamwork, and develop your capacity to translate values and strategies into productive actions.

Members of your District team depend on you to help them develop their own goals and achievements. Clubs see you as a facilitator to their success. You instill a sense of enthusiasm, fidelity, and responsibility throughout your District.

The tools and resources in this handbook can help you create strategies for success and fulfill your duties as a leader. Publications available on the Toastmasters International website are called out throughout this handbook. You can use these resources to find answers to your leadership questions, whether you’re an experienced leader or a novice.

As a District leader, it is your duty to uphold Toastmasters International’s Bylaws, policy and protocol. Excerpts from these governing documents are referenced throughout this handbook. For further information and clarification, please regard the governing documents at www.toastmasters.org/govdocs as the ultimate source of authority on any given topic.

A District’s success depends on the quality of its leadership. It is up to you to create and maintain an atmosphere of enjoyment, teamwork, and dedication. You are responsible for fulfilling the District mission and achieving recognition in the Distinguished District Program.

A successful District establishes a climate in which everyone is committed to the District’s mission.

DISTRICT-LEVEL LEADERSHIP POSITIONS

In order to lead your team effectively, you must first understand your role within the organization as a District leader. Having a clear understanding of your responsibilities and the appropriate procedures for your role is essential to the success of the District. Once you know your responsibilities, you can work cohesively with your team members and fellow District leaders. The terms of all District officers shall commence at midnight on July 1 and end on the following June 30, at 11:59 p.m. Vacancies filled after September 1 will not be considered as serving a complete term and will not count toward Distinguished Toastmaster recognition.

The District-level leadership positions described in this handbook are each represented by an icon specific to that role. Throughout the handbook, identify information especially pertinent to your role by locating your icon in the margins:
While the Region Advisor role is a region-level position and not a District-level position, the Region Advisor is a primary resource for District leaders. Therefore, when information important to the Region Advisor role is mentioned, the Region Advisor icon appears.

**District Leader Responsibilities**

- Uphold the governing documents of Toastmasters International.
- Foster an atmosphere of enjoyment, teamwork, and dedication in the spirit of learning, growing, and achieving.
- Work to fulfill the District mission.
- Strive to achieve recognition in the Distinguished District Program.
- Prepare your successor to assume office.

**District Leadership Resources**

- District Executive Committee Roles: [www.toastmasters.org/Districtleaderroles](http://www.toastmasters.org/Districtleaderroles)
- Toastmasters International District Recognition Program (item 1490): [www.toastmasters.org/1490](http://www.toastmasters.org/1490)

**NEED HELP?**

Check out our frequently asked questions available on the Toastmasters International website: [www.toastmasters.org/faq](http://www.toastmasters.org/faq). In addition, you may contact World Headquarters for assistance with any questions or concerns: [www.toastmasters.org/contactus](http://www.toastmasters.org/contactus).
DISTRICT GOVERNMENT

DISTRICT ADMINISTRATIVE BYLAWS

Article II: Purpose
The purpose of the District is to enhance the quality and performance and extend the network of the Member Clubs of Toastmasters International within the boundaries of the District, thereby offering greater numbers of people the opportunity to benefit from the Toastmasters educational program by:

• Focusing on the critical success factors as specified by the District educational and membership goals;
• Ensuring that each club effectively fulfills its responsibilities to its individual members; and
• Providing effective training and leadership-development opportunities for club officers and District leaders.

GOVERNING DOCUMENTS

Toastmasters International Governing Documents

• Articles of Incorporation and Bylaws of Toastmasters International
• Club Constitution for Clubs of Toastmasters International
• District Administrative Bylaws
• Policy and Protocol

Each District is governed by the Bylaws, policy and protocol of the organization; the District Administrative Bylaws is the governing document that specifically addresses District leadership and operations. While Districts cannot create policy, they do have the ability to implement procedure manuals that capture operational processes at the District level. Districts may not register as a separate entity with local government agencies unless directed by Toastmasters International.

Throughout this handbook, information presented verbatim from a governing document is called out from the regular text. Often, articles, sections, policies, and bylaws include more information than is pertinent to the subject matter at hand. In these cases, keep in mind that only the applicable excerpt is cited.

Governing Documents Resource

Governing documents www.toastmasters.org/govdocs

DISTRICT PROCEDURES

Districts may establish procedures to provide consistency and help guide District leaders from year to year. Procedures may be established and changed by either the District Executive Committee or the District Council.

District operating procedures may not be called “policy” or “protocol,” and they cannot duplicate, contradict or be more restrictive than Toastmasters International governing documents. Only Toastmasters’ Board of Directors may create policies.

Consult District Leader Service and Support at World Headquarters before adopting new District procedures or before making significant changes to existing procedures, and provide a copy of your District’s procedures manual to World Headquarters for review. Each year, post District procedures on the District website.
DISTRICT COMMITTEES
Through various District Committees, members and District leaders work together and build effective teams that support the District and enhance the quality of the member experience.

DISTRICT EXECUTIVE COMMITTEE
The District Executive Committee includes the District Director, Program Quality Director, Club Growth Director, Public Relations Manager, District Administration Manager, District Finance Manager, Division Directors, Area Directors and Immediate Past District Director. Apart from these leadership roles, only individuals who are invited by the District Director and have specific business before the Committee may attend District Executive Committee meetings. In order to conduct business at these meetings, a quorum is required. A quorum is established when a majority of District Executive Committee members attend the meeting. The Committee is subject to the direction and approval of the District Council. See District Administrative Bylaws, Article XI: Committees, (a) District Executive Committee.

POLICY AND PROTOCOL
Protocol 7.1: District Events Section, 5. District Executive Committee Meetings, D
The District Executive Committee meets at least four (4) times each year. One (1) meeting shall be conducted in-person. Additional meetings are conducted in-person or virtually.

District Executive Committee Duties
- Review and approve the District Success Plan.
- Present District budget to the District Council for approval.
- Oversee the District’s financial operation.
- Recommend the assignment of clubs to Areas and Divisions.
- Review recommendations and reports of District Committees.
- Assume tasks assigned by the District Council.
- Review ethics and conduct issues as needed.

District Procedure to Discipline a Member
The District Executive Committee is empowered to resolve disputes related to District-level activities. A District disciplinary procedure helps the Committee resolve these disputes. When necessary, this procedure allows Districts to discipline Committee members, other appointed District officials or Toastmasters members participating in District activities.

A Toastmasters member who expresses concern about any ethics and conduct issues or other violation involving another member participating in District activities may submit a formal written complaint to the District Director. If the District Director determines the complaint is reasonably credible, a confidential and timely investigation must be completed in an effort to reach a mutually agreeable resolution. If a resolution is not reached, the District Director informs District Leader Service and Support at World Headquarters and appoints a District Disciplinary Committee to determine if sufficient
evidence exists for a hearing to take place. See Protocol 3.0: Ethics and Conduct, 3. District Procedure to Discipline a Member. Removal of a District leader requires a two-thirds vote by the entire District Executive Committee. See District Administrative Bylaws, Article VII: Officers, (h) Resignation or Removal.

If anyone ever threatens to take legal action for an issue related to Toastmasters, World Headquarters must be contacted immediately via legal@toastmasters.org.

OTHER DISTRICT COMMITTEES

Other committees may be appointed by the District Director or the District Council. See District Administrative Bylaws, Article XI: Committees, (d) Other Committees.

Possible District Committees

- Program Quality Committee
- Club Growth Committee
- Public relations Committee
- Youth Leadership Program Committee
- Speechcraft Committee
- Administrative Policies Committee
- Awards Committee
- Speakers Bureau Committee
- Newsletter Committee
- Past District Directors Committee

The more active committees a District has, the more it can accomplish. That is why it is important for the District Director, Program Quality Director, and Club Growth Director to empower motivated members to participate in District committees. You’ll find District committees mentioned throughout the handbook.

District Committees Resources

| District Administrative Bylaws | www.toastmasters.org/govdocs |
| Toastmasters International District Recognition Program (Item 1490) | www.toastmasters.org/1490 |
| District questions | Districts@toastmasters.org |

DISTRICT COUNCIL

DISTRICT COUNCIL AUTHORITY

The District Council—which includes District Directors, Program Quality Directors, Club Growth Directors, Club Presidents, and Vice Presidents Education—serves as the administrative governing body of the District, operating with powers delegated to the District Council by the Board of Directors of Toastmasters International. The District Council conducts all business of the District, assumes responsibility for the payment of all debts incurred in the presentation of District Council meetings and other District functions, and does not assess or impose any financial obligation on any club or member of a club. See District Administrative Bylaws, Article IX: District Council, (b) Authority.
DISTRICT COUNCIL MEETINGS

The District Council holds at least two regular meetings during each year. One of the required meetings is held in-person between March 15 and June 1. The other required meeting is held as soon as practical after the Toastmasters International Annual Business Meeting, but no later than September 30 in order to approve the District budget and appointed officers for submission to World Headquarters. District leaders will receive credit if list is submitted by September 1.

Aside from the in-person meeting held between March 15 and June 1, all other meetings are conducted virtually. The agenda is posted at least 14 days prior to the meeting, and notice of voting is sent in writing to all District Council members at least four weeks in advance. Include the dates of the council meetings and conference on the District website and in communications to club officers and District leaders during the year.

District Committee chairs and others whose participation the council requires may attend. Members attending the District conference who are not voting members of the council or their proxyholders may attend but do not participate in council deliberations. See Policy and Protocol, Protocol 7.1: District Events, 6. District Council Meetings.

POLICY AND PROTOCOL

Protocol 7.1: District Events, Section 6. District Council Meetings, F

At District Council meetings, unless noted, the following business is conducted:

I. The District mission is reviewed.
II. The Credentials Committee report is presented.
III. The Audit Committee report is presented.
IV. The District budget is adopted at the first District Council meeting.
V. The Profit and Loss Statement is presented.
VI. Appointed officers are confirmed at the first District Council meeting.
VII. The District Executive Committee’s action to fill any vacancies in District office is confirmed.
VIII. The assignment of clubs to Areas and Divisions for the following year is adopted at the District Council annual meeting.
IX. The District Leadership Committee report is presented at the District Council annual meeting.
X. Nominations from the floor are taken, and election of District officers is conducted at the District Council annual meeting.
XI. The District Director, Program Quality Director, Club Growth Director, Immediate Past District Director, and Public Relations Manager report on progress toward District goals.

District Council Quorum

A quorum is needed to conduct business. If any business is done at council meetings where a quorum is not present, then a majority of the clubs must approve the action through a post-meeting vote. See District Administrative Bylaws, Article X: Council Meetings, Quorum, Proxies and Voting, (a) Regular meetings.
DISTRICT ADMINISTRATIVE BYLAWS
Article X: Council Meetings, Quorum, Proxies, and Voting, (c) Quorum
One-third of the Club Presidents and Vice Presidents Education from Member Clubs in the District, or proxies...shall constitute a quorum for all District Council meetings. In the event that any business is transacted at any District Council meeting at which a quorum is not present, the action shall be deemed as valid as if a quorum were present if it thereafter is expressly approved in writing, personally, by mail, fax, email, electronic transmission, or other reasonable means, by the affirmative vote of a majority of the Member Clubs in the District on the basis of two (2) votes per club.

RECORDS
All District funds, bank statements, canceled checks, original invoices, check requests, and other financial documents are the property of Toastmasters International and not of any individual, Area, Division, or District. The Finance Manager is responsible for storing and preserving records for the current administrative year, and the records must be made freely available to District leaders and to individual members to inspect and review.

POLICY AND PROTOCOL
Protocol 8.4: District Fiscal Management, Section 2. District Financial Records, A
All District funds, bank statements, canceled checks, and other financial records are the property of the District and of Toastmasters International.

Outgoing District leaders must deliver all District funds and records to the new Finance Manager or new District Director no later than July 1 of each new District administrative year. The outgoing Finance Manager and the outgoing District Director may retain copies of any records necessary to complete the District Year-end Audit. If they receive any funds, statements, or other financial documents after July 1 they must immediately give them to the new Finance Manager or new District Director.

In order to satisfy United States Internal Revenue Service requirements, the District must send to World Headquarters, by August 31 each year, original records for the previous administrative year for storage at World Headquarters. Toastmasters International honors requisitions for funds and supply orders after August 31 only if it has received these records.

Correspondence, memoranda, and other communications received by a District are District records and Toastmasters International property.

The District Director must determine whether the contents of these communications should be shared with other District leaders and their method of distribution based on the best interests of the District and Toastmasters International.
Other materials must also be kept for specific lengths of time:

<table>
<thead>
<tr>
<th>MATERIAL</th>
<th>LENGTH OF TIME</th>
</tr>
</thead>
<tbody>
<tr>
<td>Meeting minutes and attendance records</td>
<td>Indefinitely</td>
</tr>
<tr>
<td>Copies of audits, budgets, Profit and loss statements, and financial statements</td>
<td>7 years</td>
</tr>
<tr>
<td>Long-range and operational plans</td>
<td>3 years</td>
</tr>
<tr>
<td>Correspondence</td>
<td>3 years</td>
</tr>
<tr>
<td>Online club visit forms</td>
<td>1 year</td>
</tr>
</tbody>
</table>

**District Government Resources**

District questions

District financial questions

Districts@toastmasters.org

Districtfinancialquestions

@toastmasters.org
DISTRICT STRUCTURE

DISTRICT ALIGNMENT

All Districts have geographic boundaries. The geographic boundaries of a District are established at the time of its formation. Should the District want to change its boundaries, any proposed changes must be approved by the District Councils of all Districts involved and submitted to World Headquarters for the consideration of the Board of Directors.

Once each year, Districts must review and amend, if necessary, the alignment of the clubs, Areas, and Divisions within their boundaries. The result is subject to the approval of the District Council at its annual meeting between March 15 and June 1.

Changes cannot be made after the approval, so it is important that the alignment is correct because it is effective throughout the year.

Individual alignment templates will be sent to Districts by the end of June. Alignment plans are returned to World Headquarters by July 15 on the template provided. No other format is accepted.

Take the necessary time to discuss strategy with the District Alignment Committee and define goals and expectations.

To help with this task, here is a proposed timeline:

<table>
<thead>
<tr>
<th>December</th>
<th>January/February</th>
<th>February/March</th>
<th>April/May</th>
<th>June/July</th>
</tr>
</thead>
<tbody>
<tr>
<td>The District forms an alignment committee and orients the committee members, making sure they have the background, resources, and information necessary to function properly.</td>
<td>The Alignment Committee identifies alignment changes, gathering input from Area and Division Directors as needed. To ensure leadership roles are filled appropriately during the next program year, the Alignment Committee must inform the District Leadership Committee about any proposed changes.</td>
<td>The Alignment Committee prepares the alignment proposal and provides it to the District Executive Committee for review. The District gives appropriate notice to clubs affected by the alignment being considered.</td>
<td>The District Council approves final alignment.</td>
<td>The alignment is reported to Toastmasters International. Clubs, Areas and, Divisions are provided with the final alignment.</td>
</tr>
</tbody>
</table>
Alignment Considerations

- At least three Areas per Division
- No fewer than four clubs and no more than six per Area
- Geography
- Ability to participate in the Distinguished programs
- Possible growth and possible loss of clubs in those Areas and Divisions
- Changes anticipated by current District leaders
- Strategy focused on the benefits for all
- Low and ineligible clubs must be included

The District Alignment Committee considers several factors when recommending alignment changes. Clubs are assigned to an Area based on geographic proximity to other clubs, the availability of an Area Director to effectively provide service, club size and strength, prospective clubs and expected growth, and the likelihood of eligibility in Distinguished programs. Advanced clubs may not be segregated into Areas. Areas cannot be segregated by club type. Clubs that charter after the alignment is approved by the District Council must be placed into existing Areas.

Alignment plans that do not meet policy requirements cannot be accepted. The District Alignment Committee must ensure that the proposal meets these requirements before bringing it forward. See Protocol 7.0: District Structure, 1. Club Assignments.

Communicate the approved alignment with clubs, Areas, and Divisions. Provide the final alignment to World Headquarters as soon as possible, and no later than July 15. See Protocol 8.4: District Fiscal Management, 3. District Reserve Account, B.I.

DIVISIONS

Areas are assigned to Divisions (at least three Areas per Division) by the District Alignment Committee and approved by the District Council. Divisions must be designated by a single letter. For example, Divisions may be assigned the letters N, S, and C for Northern, Southern, and Central. The same letter cannot designate more than one Division in a District.

Each Division has a director, responsible for supervising activities within the Division. The Division Director, who is elected, works under the supervision of the District Director.
Division Purpose

- Provide District support and resources to clubs and members through Area Directors
- Aid in administration
- Assist in the presentation of speech contests
- Assist with training Area leaders and club officers
- Help clubs and Areas achieve Distinguished goals

DIVISION COUNCILS

Division Council members are the Division Director, Assistant Division Director Program Quality, Assistant Division Director Club Growth, and Area Directors within the Division.

The Division Council manages Division activities; facilitates the achievement of club, Area, Division, and District goals; and helps with administrative activities, such as Division Council meetings, training, and contests.

The Division Council meets at least twice each year. Meetings are conducted in-person when practical. The Division Director notifies attendees at least four weeks before each meeting.

See Protocol 7.1: District Events, Section 7. Division Council Meetings.

AREAS

Clubs are assigned to Areas (four to six clubs per Area) by the District Alignment Committee and approved by the District Council. Area assignments for new clubs are reported in writing to World Headquarters at the time the club receives its charter. These assignments must be confirmed by the District Director.

Area Purpose

- Ensure each club fulfills its responsibilities to its members and becomes a Distinguished club.
- Promote and extend the benefits of membership in Toastmasters clubs.
- Help in the organization of new clubs.
- Facilitate the training of club officers.
- Encourage clubs to undertake efforts that create greater community awareness of Toastmasters and make Toastmasters available to more people.
- Oversee and conduct quality speech contests in the District.

AREA COUNCILS

Area Council members include the Area Director, Assistant Area Director Program Quality, Assistant Area Director Club Growth, Area Secretary, Club Presidents, Club Vice Presidents Education, and Club Vice Presidents Membership.

The Area Council manages Area activities and supports each club in the Area in fulfilling the club mission.

The Area Council meets at least twice each year. Meetings are conducted in-person when practical. The Area Director notifies attendees at least four weeks before each meeting.

See Protocol 7.1: District Events, Section 8. Area Council Meetings.
CLUBS

At the center of Toastmasters is the club. The mission of the club is to provide a supportive and positive learning experience in which members are empowered to develop communication and leadership skills, resulting in greater self-confidence and personal growth.

All existing clubs that meet within the boundaries of a District, and all new clubs formed within those boundaries are assigned to that District. Assignment of a new club to an Area is made by the District Director, subject to approval by the District Executive Committee.

The District’s role is to build new clubs and support all clubs in achieving excellence. The District must take the initiative in acquainting the clubs with the activities, services, and assistance offered by the District and by Toastmasters International.

CLUB OFFICER INSTALLATION

One District function is to install officers of Toastmasters clubs when invited to do so. The Area Director is the District team member best suited to handle this important opportunity, although a Division Director or a past president of the club can do it. In a company or government club, a key executive or public figure, such as the corporation president or military officer, may be willing to perform the ceremony.

GAVEL CLUBS

Gavel Clubs, which operate as special groups affiliated with Toastmasters International, are formed as a result of individuals’ inability to comply with eligibility requirements. See the Bylaws of Toastmasters International, Article I: Purpose, Section 2(f), and Article III: Membership, Section 1.

The Gavel Club program is administered by World Headquarters, which provides materials, methods, and services to Gavel Clubs. Gavel Clubs are not affiliated with any Toastmasters club or District. However, members, clubs, and Districts may have working relationships with Gavel Clubs or lend them support. See Policy 5.1: Gavel Clubs.

Gavel Club Resources

<table>
<thead>
<tr>
<th>Gavel Club questions</th>
<th><a href="mailto:newclubs@toastmasters.org">newclubs@toastmasters.org</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Governing documents</td>
<td><a href="http://www.toastmasters.org/govdocs">www.toastmasters.org/govdocs</a></td>
</tr>
</tbody>
</table>
## DISTRICT TIMELINE

<table>
<thead>
<tr>
<th>JULY</th>
<th>AUGUST</th>
<th>SEPTEMBER</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Specific Deadlines</strong></td>
<td><strong>AUGUST 1</strong></td>
<td><strong>SEPTEMBER 1</strong></td>
</tr>
<tr>
<td>JULY 1</td>
<td>▲ Start: Toastmasters year</td>
<td>▲ Due: changes to District leader list for award credit</td>
</tr>
<tr>
<td></td>
<td>▲ Start: Distinguished Programs</td>
<td></td>
</tr>
<tr>
<td>JULY 15</td>
<td>▲ Due: District leader list (along with signed District leader Agreement and Release Statements)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>▲ Due: District calendar</td>
<td></td>
</tr>
<tr>
<td></td>
<td>▲ Due: Area and Division alignment changes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>▲ Due: District Signature Form and bank signatory card</td>
<td></td>
</tr>
<tr>
<td><strong>Important Tasks</strong></td>
<td><strong>AUGUST</strong></td>
<td><strong>SEPTEMBER</strong></td>
</tr>
<tr>
<td>JULY</td>
<td>▲ Start: first-round club visits</td>
<td>▲ Work on the District Success Plan</td>
</tr>
<tr>
<td></td>
<td>▲ Continue first-round club officer training</td>
<td>Clubs submit membership-renewal dues online</td>
</tr>
<tr>
<td></td>
<td>▲ Submit first-round club officer training reports online</td>
<td>District Council to decide how Area Directors will be selected by Nov. 1</td>
</tr>
<tr>
<td></td>
<td>▲ Continue Division Director and Area Director training</td>
<td>▲ Publicize the District’s semifinalist in the International Speech Contest</td>
</tr>
<tr>
<td></td>
<td>▲ Transfer all records to new administration</td>
<td></td>
</tr>
<tr>
<td></td>
<td>▲ Create District budget</td>
<td></td>
</tr>
<tr>
<td></td>
<td>▲ Contact clubs that have not submitted club officer lists</td>
<td></td>
</tr>
<tr>
<td></td>
<td>▲ Foster leadership team-building</td>
<td></td>
</tr>
<tr>
<td></td>
<td>▲ Prepare previous year’s financial records for submission to World Headquarters</td>
<td></td>
</tr>
<tr>
<td></td>
<td>▲ Review District accounting system webinars</td>
<td></td>
</tr>
<tr>
<td></td>
<td>▲ Develop comprehensive communication plan for the new program year</td>
<td></td>
</tr>
<tr>
<td></td>
<td>▲ Publicize the District’s semifinalist in the International Speech Contest</td>
<td></td>
</tr>
<tr>
<td></td>
<td>▲ District Council to decide how Area Directors will be selected by Nov. 1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>▲ Work on the District Success Plan Due by September 30</td>
<td></td>
</tr>
<tr>
<td>AUGUST 15</td>
<td>▲ End: club officer training for Distinguished credit</td>
<td></td>
</tr>
<tr>
<td>AUGUST 31</td>
<td>▲ Due: Year-end Audit Report for previous year</td>
<td></td>
</tr>
<tr>
<td></td>
<td>▲ Due: previous year’s financial records</td>
<td></td>
</tr>
<tr>
<td></td>
<td>▲ Due: Fixed Asset Template and Accrual Template</td>
<td></td>
</tr>
<tr>
<td>OCTOBER</td>
<td>NOVEMBER</td>
<td>DECEMBER</td>
</tr>
<tr>
<td>---------</td>
<td>----------</td>
<td>----------</td>
</tr>
<tr>
<td><strong>1</strong></td>
<td><strong>1</strong></td>
<td><strong>1</strong></td>
</tr>
<tr>
<td>• Due: membership-renewal dues for credit in the Distinguished Club Program</td>
<td>• Due: appointment of Audit Committee</td>
<td>• Due: appointment of District Leadership Committee chair</td>
</tr>
<tr>
<td><strong>31</strong></td>
<td><strong>31</strong></td>
<td><strong>31</strong></td>
</tr>
<tr>
<td>• Due: Quarter 1 Profit and Loss Statement with certification page and narratives</td>
<td>• Due: first-round club visit reports</td>
<td>• Start: second-round club officer training</td>
</tr>
<tr>
<td></td>
<td>• Due: changes to first-round club officer training reports</td>
<td><strong>DECEMBER</strong> 31</td>
</tr>
<tr>
<td><strong>NOVEMBER</strong></td>
<td><strong>OCTOBER</strong></td>
<td><strong>DECEMBER</strong></td>
</tr>
<tr>
<td><strong>1</strong></td>
<td><strong>30</strong></td>
<td><strong>1</strong></td>
</tr>
<tr>
<td>• Plan Audit Committee appointments for Mid-year Audit</td>
<td>• Contact clubs that have not paid membership-renewal dues</td>
<td>• Start: second-round club visits</td>
</tr>
<tr>
<td>• Evaluate training for opportunities for improvement</td>
<td>• Share successes and challenges with other leaders</td>
<td>• Start second-round club officer training</td>
</tr>
<tr>
<td>• Clubs submit membership-renewal dues online</td>
<td>• Show appreciation for volunteers</td>
<td>• Plan for elections</td>
</tr>
<tr>
<td>• District Director appoints District Leadership Committee (DLC) chair, Protocol 9.0</td>
<td>• DLC members are recommended by the DLC chair and approved by the District Director</td>
<td>• Plan for annual conference</td>
</tr>
<tr>
<td>District Council to decide how Area Directors will be selected by Nov. 1</td>
<td>• Submit second-round club officer training reports online (District Central will open to enter club officer training after November 15)</td>
<td>• Form District Alignment Committee</td>
</tr>
<tr>
<td><strong>DECEMBER</strong></td>
<td><strong>OCTOBER</strong></td>
<td><strong>DECEMBER</strong></td>
</tr>
<tr>
<td><strong>1</strong></td>
<td><strong>31</strong></td>
<td><strong>31</strong></td>
</tr>
<tr>
<td>• Start second-round club visits</td>
<td>• Start: second-round club officer training</td>
<td>• Publish call for candidates</td>
</tr>
<tr>
<td>• Plan for elections</td>
<td>• Plan for annual conference</td>
<td>• Set date for audit</td>
</tr>
<tr>
<td>• Plan for elections</td>
<td>• Complete Accrual Template and Inventory Template</td>
<td>• Form District Alignment Committee</td>
</tr>
</tbody>
</table>
# District Timeline

## Specific Deadlines

### January 15
- Publish call for candidate declarations

### February 1
- Start: Audit documentation to Audit Committee
- Start: Talk Up Toastmasters! membership-building program

### February 15
- Due: Mid-year Audit Report
- Due: first half of financial documents
- Due: Accrual Template and Inventory Template

### February 28 (or 29)
- End: club officer training for Distinguished credit

## Important Tasks

### January
- Prepare Mid-year Audit Report
- Continue second-round club officer training
- Submit second-round club officer training reports online
- Prepare proxy/credentials forms for District conference
- District Leadership Committee conducts audit
- Attend Mid-year District Leader Training
- Publish call for candidates

### February
- End second-round club officer training
- Submit second-round club officer training reports online
- Prepare proxy/credentials forms for District conference
- Order speech contest awards
- Prepare for the annual District conference, including District Executive Committee meeting and District Council meeting
- Place orders for custom District event items at [www.toastmasters.org/Districtproductguide](http://www.toastmasters.org/Districtproductguide)
- District Leadership Committee submits report to District Director six weeks before District conference
- Publish District Leadership Committee report four weeks before District conference
- Clubs submit membership-renewal dues online

### March
- Clubs submit membership-renewal dues online
- Second-round club officer training reports
- Submit second-round club officer training reports online
- Order speech contest awards
- Send proxy/credentials forms to Club Presidents and Vice Presidents Education at least two weeks before the District conference
- Prepare for the annual District conference, including District Executive Committee meeting and District Council meeting
- District Leadership Committee submits report to District Director six weeks before District conference
- Publish District Leadership Committee report four weeks before District conference
- March 15–June 1: District Council annual meetings occur (actual dates set by each District).
<table>
<thead>
<tr>
<th>APRIL</th>
<th>MAY</th>
<th>JUNE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>APRIL 1</strong></td>
<td><strong>MAY 1</strong></td>
<td><strong>JUNE 1</strong></td>
</tr>
<tr>
<td>Due: membership-renewal dues for credit in the Distinguished Club Program</td>
<td>▲ Start: Beat the Clock membership-building program</td>
<td>▲ Start: first-round club officer training</td>
</tr>
<tr>
<td><strong>APRIL 30</strong></td>
<td><strong>MAY 31</strong></td>
<td><strong>JUNE 30</strong></td>
</tr>
<tr>
<td>▲ Due: Quarter 3 Profit and Loss Statement with certification page and narratives</td>
<td>▲ Due: Club officer training reports</td>
<td>▲ Due: club officer lists</td>
</tr>
<tr>
<td></td>
<td>▲ Due: Round two club officer training reports (November, December, January, February)</td>
<td>End: Beat the Clock membership-building program</td>
</tr>
<tr>
<td></td>
<td>▲ Due: second-round club visit reports</td>
<td>End: Distinguished programs</td>
</tr>
<tr>
<td></td>
<td></td>
<td>End: Toastmasters year</td>
</tr>
</tbody>
</table>

**APRIL**
- Clubs submit membership-renewal dues online
- The annual District conference
- Submit second-round club officer training reports online
- Report election and appointment results soon after District conference
- Publicize and promote District conference
- District Leadership Committee submits report to District Director six weeks before District conference
- Publish District Leadership Committee report four weeks before District conference

**MAY**
- Plan for the transition of District leaders
- Contact clubs that have not paid membership-renewal dues
- The annual District conference
- Report election and appointment results soon after District conference
- Publicize and promote District conference

**JUNE**
- ▲ ▲ ▲ Start first-round club officer training
- Submit first-round club officer training reports online
- ▲ ▲ ▲ Start Division Director and Area Director training
- Plan District calendar
- ▲ ▲ ▲ Start Year-end Audit
- Submit Area and Division alignment report on template provided by July 15
  - Meet with incoming District leaders about transitioning to next administration
  - Foster leadership team-building
- ▲ ▲ ▲ Pay all bills for the year by June 30
- ▲ ▲ ▲ Prepare files to hand over
- ▲ ▲ ▲ Prepare Fixed Asset Template and Accrual Template
- ▲ ▲ ▲ Publicize Toastmasters International Speech Contest semifinalist
LEADERSHIP ROLES

**DISTRICT DIRECTOR**

As the District Director, you are responsible for directly administering and overseeing the District’s day-to-day operations, finances, and human resources. You are the only officer who is authorized to sign off on contracts.

Fortunately, you have a team of District leaders to help you fulfill these responsibilities. You must empower your District leadership team members to work together toward the District mission, while supporting each one in his or her development as a leader. Together with your Program Quality Director and Club Growth Director you are expected to participate in District Leader Training, Mid-year Training, and online training via Pre-District Leader Training on the Toastmasters International website.

To serve as District Director, you must have served at least six consecutive months as a Club President and at least 12 consecutive months as a Program Quality Director, Club Growth Director, or Division Director, or a combination thereof at the time you take office. See District Administrative Bylaws, Article VII: Officers, Section (d) Qualifications.

**DISTRICT DIRECTOR RESPONSIBILITIES**

**Guidance**

The District Director supervises and guides all elected and appointed District leaders and is responsible for their success. Your leadership skills provide more than just a means of directing and facilitating the work of the District; your personal leadership style sets the tone and direction for the entire District.

It is the District Director who inspires and motivates team members to achieve goals, keeping in mind their development needs. The District Director delegates tasks and authority as appropriate.

When conflicts arise, the District Director assists in their resolution.

The District Director collaborates with people inside and outside of the District to achieve District goals.

**Financial Resources**

As District Director, you have fiduciary responsibility and are accountable for the District’s management of funds that support the District mission. You administer and oversee the District’s financial resources.

Along with the District Executive Committee, the District Director prepares the District budget to be approved by the District Council.

The District Director authorizes all purchases on behalf of the District.

For a full list of District Director competencies, visit www.toastmasters.org/Districtleadercompetencies.
**District Director Resources**

<table>
<thead>
<tr>
<th>Resource</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>District Leader Tools</td>
<td><a href="http://www.toastmasters.org/Districtleadertoolkit">www.toastmasters.org/Districtleadertoolkit</a></td>
</tr>
<tr>
<td>District Success Plan</td>
<td><a href="http://www.toastmasters.org/dsp">www.toastmasters.org/dsp</a></td>
</tr>
<tr>
<td>District Finance</td>
<td><a href="http://www.toastmasters.org/Districtfinance">www.toastmasters.org/Districtfinance</a></td>
</tr>
<tr>
<td>Distinguished Club Program and Club Success Plan</td>
<td><a href="http://www.toastmasters.org/1111">www.toastmasters.org/1111</a></td>
</tr>
<tr>
<td>Governing documents</td>
<td><a href="http://www.toastmasters.org/govdocs">www.toastmasters.org/govdocs</a></td>
</tr>
<tr>
<td>Pre-District Leader Training modules</td>
<td><a href="http://www.toastmasters.org/Districttutorials">www.toastmasters.org/Districttutorials</a></td>
</tr>
<tr>
<td>Toastmasters International District Recognition Program</td>
<td><a href="http://www.toastmasters.org/1490">www.toastmasters.org/1490</a></td>
</tr>
<tr>
<td>Distinguished Performance Reports</td>
<td><a href="http://www.toastmasters.org/distinguishedperformancereports">www.toastmasters.org/distinguishedperformancereports</a></td>
</tr>
</tbody>
</table>

**Chair**

At District Executive Committee meetings and District Council meetings, the District Director serves as chair. This means the District Director manages the proceedings and keeps the agenda moving forward. As District Director, you are expected to manage procedural matters in the conduct of the meeting, and to apply *Robert’s Rules of Order Newly Revised* when applicable. You may purchase this book at [amazon.com](http://amazon.com).

It is the District Director’s responsibility to appoint District leaders and Committees as provided for in the District Administrative Bylaws, subject to approval by the District Council.

**Operations**

The District Director works with Toastmasters International on matters related to District operations.

It is the District Director who is responsible for preparing and submitting all plans and reports to World Headquarters.

The District Director leads the District to success by helping clubs reach goals related to education, membership, and training.

The District Director has a working knowledge of Toastmasters governing documents and manuals for District leaders and club officers.

To serve the needs of members, the District Director is adaptable and willing to change when needed.
As the Program Quality Director, you are responsible for all aspects of education and training within the District. This includes supporting quality club programming efforts, promoting the Distinguished Club Program, and planning, organizing, and executing the District conference. You are also responsible for promoting and supporting club quality and member retention.

Along with your District Director and Club Growth Director you are expected to participate in District Leader Training, Mid-year Training, and online training via Pre-District Leader Training on the Toastmasters International website.

To be Program Quality Director, you must have served at least six consecutive months as Club President and at least 12 consecutive months as a Program Quality Director, Club Growth Director, Division Director, or Area Director. Once you serve as Program Quality Director for a full year, you may not be re-elected to the same office for a succeeding term. See District Administrative Bylaws, Article VII: Officers.

**Program Quality Director Responsibilities**

**Education Goals**

As Program Quality Director, you promote all members in achieving education awards and recognizing those achievements.

The Program Quality Director oversees and promotes training for club officers, Area, and Division leaders.

As Program Quality Director, you are familiar with education and training resources on the Toastmasters website as well as manuals for club and District leaders.

**Training Programs**

As Program Quality Director, you plan, organize, and direct the District’s training programs.

It is your responsibility to make sure Division and Area leaders and club officers are properly trained to fulfill their roles and responsibilities.

Part of your training program duties involve selecting training coordinators and facilitators to conduct District training programs and supporting them in their efforts.

As Program Quality Director, you are responsible for managing a network of trainers as well as soliciting feedback from training participants regarding the trainers.

As your administrative year comes to a close, work closely with the incoming Program Quality Director so that training programs transition smoothly.
### Program Quality Director Resources

<table>
<thead>
<tr>
<th>Resource</th>
<th>URL</th>
</tr>
</thead>
<tbody>
<tr>
<td>District Leader Tools</td>
<td><a href="http://www.toastmasters.org/Districtleadertoolkit">www.toastmasters.org/Districtleadertoolkit</a></td>
</tr>
<tr>
<td>Speech contests</td>
<td><a href="http://www.toastmasters.org/speechcontests">www.toastmasters.org/speechcontests</a></td>
</tr>
<tr>
<td>Speech Contest Rulebook (Item 1171)</td>
<td><a href="http://www.toastmasters.org/1171">www.toastmasters.org/1171</a></td>
</tr>
<tr>
<td>Speech contest frequently asked questions</td>
<td><a href="http://www.toastmasters.org/speechcontestfaq">www.toastmasters.org/speechcontestfaq</a></td>
</tr>
<tr>
<td>Region quarterfinals frequently asked questions</td>
<td><a href="http://www.toastmasters.org/footer/faq/Region%20Quarterfinals">www.toastmasters.org/footer/faq/Region%20Quarterfinals</a></td>
</tr>
<tr>
<td>The Toastmasters Education Program</td>
<td><a href="http://www.toastmasters.org/membereducation">www.toastmasters.org/membereducation</a></td>
</tr>
<tr>
<td>Training club and District leaders</td>
<td><a href="http://www.toastmasters.org/Districttraining">www.toastmasters.org/Districttraining</a></td>
</tr>
<tr>
<td>How to Be a Distinguished Club (Item 299)</td>
<td><a href="http://www.toastmasters.org/299">www.toastmasters.org/299</a></td>
</tr>
<tr>
<td>Pre-District Leader Training modules</td>
<td><a href="http://www.toastmasters.org/Districttutorials">www.toastmasters.org/Districttutorials</a></td>
</tr>
<tr>
<td>Governing documents</td>
<td><a href="http://www.toastmasters.org/govdocs">www.toastmasters.org/govdocs</a></td>
</tr>
<tr>
<td>Managing District Finances: A Guide for District Leaders (Item 1307)</td>
<td><a href="http://www.toastmasters.org/1307">www.toastmasters.org/1307</a></td>
</tr>
<tr>
<td>Tools and products for District conference</td>
<td><a href="http://www.toastmasters.org/Districtproductguide">www.toastmasters.org/Districtproductguide</a></td>
</tr>
<tr>
<td>Toastmasters International District Recognition Program (Item 1490)</td>
<td><a href="http://www.toastmasters.org/Shop/1490--Toastmasters-District-Recognition-Program">www.toastmasters.org/Shop/1490--Toastmasters-District-Recognition-Program</a></td>
</tr>
</tbody>
</table>

### District Executive Committee

The Program Quality Director is the second-ranking member of the District Executive Committee. In the absence of the District Director, the Program Quality Director chairs that body.

In consultation with and subject to the approval of the District Director, you appoint a District conference chair, training coordinators, and committee chairs to promote education achievements within clubs.

### District Conference

It is the Program Quality Director who is responsible for all aspects of the District conference. You plan, organize, and direct the event. You will be responsible for working with the District Director to ensure all costs and contracts are acceptable. The District Director will be the final signatory for all District event contracts.

As Program Quality Director, you supervise the selection of the District conference site. You are responsible for the educational content presented at the conference.

### Speech Contests

As Program Quality Director, you coordinate and supervise the International Speech Contest at the District level.

Keep in mind that all District-level speech contests are conducted only at the annual District conference. Your District-level International Speech Contest will need to be video recorded for region quarterfinals submission.

The Program Quality Director facilitates a smooth flow of information at speech contests.

As Program Quality Director, you have a working knowledge of the *Speech Contest Rulebook* (Item 1171). Additional information can also be found in Policy 6.0: Speech Contests.
CLUB GROWTH DIRECTOR

As the Club Growth Director, you are responsible for all aspects of marketing, club-building, and club-retention efforts within the District. This includes defining an overall marketing strategy for the District, developing outreach and retention efforts with existing community and corporate clubs, and penetrating new markets. Additionally, the Club Growth Director supports challenged clubs and helps them to become Distinguished.

Along with your District Director and Program Quality Director you are expected to participate in District Leader Training, Mid-year Training, and online training via Pre-District Leader Training on the Toastmasters International website.

To be Club Growth Director, you must have served at least six consecutive months as Club President and at least 12 consecutive months as a Program Quality Director, Club Growth Director, Division Director, or Area Director. Once you serve as Club Growth Director for a full year, you may not be re-elected to the same office for a succeeding term. See District Administrative Bylaws, Article VII: Officers.

CLUB GROWTH DIRECTOR RESPONSIBILITIES

Marketing Strategy
The Club Growth Director develops a marketing plan in conjunction with District team members. This marketing plan introduces new initiatives and guides the District in meeting membership and club-growth objectives.

With the District Director’s approval, the Club Growth Director appoints members to chair club growth committees, such as the club extension chair, club quality chair, club retention chair, and club new source research chair. These positions form the District marketing team. Once formed, these committees help the Club Growth Director to design, develop, and implement District marketing projects.

As the brand steward at the District level, the Club Growth Director is responsible for ensuring that the District adheres to Toastmasters International brand standards.

Membership and Club Growth
As Club Growth Director, you recruit, train, and supervise a strong club-building team; you work closely with the Region Advisor to meet the District’s membership and club-building goals.

In collaboration with and subject to the approval of the District Director, the Club Growth Director appoints committee chairs as necessary to aid in the organization of new clubs in the District.

It is your responsibility, as Club Growth Director, to assist the club and the District Director to appoint club sponsors, mentors for new clubs, and club coaches for existing clubs that are struggling. Once appointed, you train, motivate, and supervise the club sponsors, mentors, and coaches and manage the Club Coach program to help weak clubs achieve recognition in the Distinguished Club Program.

For a full list of Club Growth Director competencies, visit www.toastmasters.org/Districtleadercompetencies.
Division, Area, and Club Administration

The Club Growth Director monitors Division, Area, and club administration to ensure forms, reports, lists, and other information are submitted to World Headquarters in a timely manner. This includes the Area Director’s Club Visit Report and club officer lists.

As Club Growth Director, you provide quantitative feedback regarding District progress at District leadership meetings.

District Executive Committee

The Club Growth Director is the third-ranking member of the District Executive Committee, presiding over that body and the District Council in the absence of the District Director and Program Quality Director.

Each month, you report on the activities of the District marketing team to the District Executive Committee. It is your responsibility to delegate and hold District marketing team members accountable.

Club Growth Director Resources

District Leader Tools
- www.toastmasters.org/Districtleadertoolkit

Club Growth Director Handbook (Item 110)
- www.toastmasters.org/110

Toastmasters marketing resources
- www.toastmasters.org/marketingresources

District marketing team
- www.toastmasters.org/Districtmarketingteam

Brand Portal (Logos, Images, and Templates)
- www.toastmasters.org/brandportal

Membership-building programs
- www.toastmasters.org/membershipbuilding

Club Mentor Program Kit (Item 1163)
- www.toastmasters.org/1163

Club Coach Program
- www.toastmasters.org/clubcoach

Sponsor, mentor, and coach training materials
- www.toastmasters.org/sponsormentorcoachtrain

Pre-District Leader Training modules
- www.toastmasters.org/Districttutorials

Governing documents
- www.toastmasters.org/govdocs

Managing District Finances: A Guide for District Leaders (Item 1307)
- www.toastmasters.org/1307

Toastmasters International District Recognition Program (Item 1490)
- www.toastmasters.org/Shop/1490--Toastmasters-District-Recognition-Program
ADMINISTRATION MANAGER

As the Administration Manager, you are responsible for maintaining the historical records of the District, recording and distributing meeting minutes, and otherwise maintaining accurate, timely records of District business.

The Administration Manager may be elected or appointed as decided by the District Council. If appointed, the District Director makes the appointment subject to the approval of the District Executive Committee and the District Council. You are eligible for re-election or re-appointment for one succeeding term only. The office of Administration Manager and Finance Manager may be combined. See District Administrative Bylaws, Article VII: Officers, Section (c) Other Officers.

**ADMINISTRATION MANAGER RESPONSIBILITIES**

**Meeting Minutes**
As Administration Manager, it is your responsibility to record, organize, and keep accurate minutes of District Executive Committee meetings and District Council meetings.

**Documents**
The Administration Manager upholds the District Administrative Bylaws and District procedures, and keeps a permanent history of District accomplishments.

**Correspondence**
The Administration Manager is responsible for all District correspondence.
As Administration Manager, you help prepare the mailing of announcements for District meetings, copies of minutes, and other District reports to clubs.

**Administration Manager Resources**

- Club Leadership Handbook (Item 1310)  www.toastmasters.org/1310
- Governing documents  www.toastmasters.org/govdocs

For a full list of Administration Manager competencies, visit www.toastmasters.org/Districtleadercompetencies.
As the Finance Manager, you are tasked with the fiscal oversight and management of the District. The Finance Manager works closely with the District Director, Program Quality Director, and Club Growth Director to ensure that the District is making cost-effective decisions—within policy—that result in effective fiscal management.

The Finance Manager should have knowledge of accounting and be acquainted with the handling of financial matters.

The Finance Manager may be elected or appointed as decided by the District Council. If appointed, the District Director makes the appointment subject to the approval of the District Executive Committee and the District Council. You are eligible for re-election or re-appointment for one succeeding term only. The office of Administration Manager and Finance Manager may be combined. See District Administrative Bylaws, Article VII: Officers, Section (c) Other Officers.

**FINANCE MANAGER RESPONSIBILITIES**

**Budgeting**

As the Finance Manager, it is your job to develop, plan, and recommend a program for using District financial resources. This includes assisting the District Director in developing a realistic budget based upon the goals of the District.

As Finance Manager, you also record, monitor, forecast, and evaluate the District’s financial performance.

The Finance Manager is responsible for the requisition, receipt, and disbursement of District funds.

**Profit and Loss Statements**

Each month, the Finance Manager is responsible for recording revenues and expenses in the District accounting system; the Finance Manager is also responsible for reconciling District, Division, Area, and conference bank accounts. In addition to these duties, the Finance Manager submits the Profit and Loss Statement to the following groups during the time frames specified below:

- **District Directors, Program Quality Directors, and Club Growth Directors**: monthly
- **World Headquarters, District Executive Committee, and District Council**: quarterly
- **District Audit Committee**: semi-annually

When the Profit and Loss Statement is submitted to the District Audit Committee, the Finance Manager must also submit all financial information and records. This allows the Committee to review financial results and perform the Mid-year or Year-end audits.

For a full list of Finance Manager competencies, visit www.toastmasters.org/Districtleadercompetencies.
**District Assets**

As Finance Manager, it is your responsibility to account for all District fixed assets and inventory.

---

**District Finance Training**

As Finance Manager, it is important to complete the online District finance training modules provided via Pre-District Leader Training on the Toastmasters International website.

Upon taking office, you should be familiar with Toastmasters International’s Bylaws, Policy and Protocol. You should also be familiar with Managing District Finances (Item 1307), a comprehensive financial resource that can help you manage the fiscal responsibilities of your District.

It’s also important for you to understand how to use the District accounting system. Training modules on how to use this system is available on the Toastmasters International website at www.toastmasters.org/Districtfinancetraining.

---

**Finance Manager Resources**

- District Finance: [www.toastmasters.org/Districtfinance](http://www.toastmasters.org/Districtfinance)
- District financial questions: Districtfinancialquestions@toastmasters.org
- Governing documents: [www.toastmasters.org/govdocs](http://www.toastmasters.org/govdocs)
- Pre-District Leader Training modules: [www.toastmasters.org/Districttutorials](http://www.toastmasters.org/Districttutorials)
PUBLIC RELATIONS MANAGER

As the Public Relations Manager, you are responsible for coordinating publicity efforts in the District. By establishing and maintaining lines of communication between the District and its members, as well as between the District and the public, you work to increase awareness of Toastmasters through all available media.

The Public Relations Manager may be elected or appointed as decided by the District Council. If appointed, the District Director makes the appointment subject to the approval of the District Executive Committee and the District Council. You are eligible for re-election or re-appointment for one succeeding term only. See District Administrative Bylaws, Article VII: Officers, Section (c) Other Officers.

PUBLIC RELATIONS MANAGER RESPONSIBILITIES

**Communication Plan**

As Public Relations Manager, you develop a comprehensive communication plan at the beginning of the program year. The purpose of this plan is to keep members informed of Toastmasters activities, news, and events, such as club officer training, Division and Area Director training.

You are also responsible for informing the local community about club and District events and member achievements, which enhances the public’s awareness of the organization and its members.

In your role, you motivate members to get and stay involved. You also contribute content for your District’s newsletter, website, and social media sites.

**Public Relations and Publicity**

In order to attract new members, one of your responsibilities is to create a public relations plan that garners positive publicity in local media outlets.

**Brand Stewardship**

The Public Relations Manager is the guardian of the organization’s image: the Toastmasters brand. When communicating with members, prospective members and public, and local media, the Public Relations Manager considers Toastmasters branding guidelines and applies them to promotional materials as appropriate.

**Public Relations Manager Resources**

- *Let the World Know* (Item 1140)  
  [www.toastmasters.org/1140](http://www.toastmasters.org/1140)
- Public Relations Manager Training Webinar  
  [www.toastmasters.org/publicrelations](http://www.toastmasters.org/publicrelations)
- Media Center  
  [mediacenter.toastmasters.org/](http://mediacenter.toastmasters.org/)
- Public Relations  
  [www.toastmasters.org/publicrelations](http://www.toastmasters.org/publicrelations)
- Brand Portal (Logos, Images, and Templates)  
  [www.toastmasters.org/brandportal](http://www.toastmasters.org/brandportal)
- PRM Communication Plan  
  [www.toastmasters.org/publicrelations](http://www.toastmasters.org/publicrelations)
- Governing documents  
  [www.toastmasters.org/govdocs](http://www.toastmasters.org/govdocs)
DIVISION DIRECTOR

As Division Director, your job is to lead and support the Division through the supervision and support of the Area Directors.

One of your primary goals as Division Director is to ensure that each club achieves its mission and fulfills its responsibilities to its members.

To achieve this, you coordinate Division activities, set Division goals, and assist in the training of Area leaders and club officers.

To serve as Division Director, you must have served at least six consecutive months as a member of a District Council. The Division Director may be re-elected to one succeeding term. See District Administrative Bylaws, Article VII: Officers.

DIVISION DIRECTOR RESPONSIBILITIES

Guidance
As Division Director, you provide motivation, guidance, and supervision to Area Directors to help them fulfill their roles and responsibilities.

This includes contacting Area Directors at least monthly to discuss progress in the Distinguished Area Program, club visits, and the Distinguished Club Program.

Division Progress
The Division Director participates in Division Director training provided by the District.

As Division Director, you report regularly to the District Director, Program Quality Director, and Club Growth Director on Division progress.

For a full list of Division Director competencies, visit www.toastmasters.org/Districtleadercompetencies.
Division Council
The Division Director serves as Division Council chair, holding at least two Division Council meetings each year.

At Division Council meetings, the Division discusses each Area’s and each club’s plan, goals and progress in their Distinguished programs, and the need for assistance.

The Division Director reviews club officer training plans and achievements at the Division Council meetings.

As Division Director, you also discuss plans for Division speech contests at Division Council meetings.

Distinguished Programs
As Division Director, you are responsible for your Division achieving Distinguished Division recognition.

It is also your job to assist Area Directors and clubs in achieving Distinguished recognition.

Speech Contests
The Division Director coordinates Division speech contests and assists the Area Director with Area speech contests.

Division Director Resources

- How to Build a Toastmasters Club (Item 121) - [www.toastmasters.org/build](http://www.toastmasters.org/build)
- Club Leadership Handbook (Item 1310) - [www.toastmasters.org/1310](http://www.toastmasters.org/1310)
- Toastmasters International District Recognition Program (Item 1490) - [www.toastmasters.org/1490](http://www.toastmasters.org/1490)
- Distinguished Club Program and Club Success Plan (Item 1111) - [www.toastmasters.org/1111](http://www.toastmasters.org/1111)
- Speech Contest Rulebook (Item 1171) - [www.toastmasters.org/1171](http://www.toastmasters.org/1171)
- Training Club Leaders (Item 217) - [www.toastmasters.org/217](http://www.toastmasters.org/217)
- Governing documents - [www.toastmasters.org/govdocs](http://www.toastmasters.org/govdocs)
As Area Director, you serve as the direct liaison between the District and the clubs. The District Administrative Bylaws provide for the selection of Area Directors either by appointment by the District Director or by election by the Area Councils. Toastmasters International recommends that District Directors appoint Area Directors. Area Directors conduct club visits twice a year within their respective Areas to understand and support club needs. In turn, these visits help District leaders understand how to support and meet the needs of each club. It is important that Area Directors have the support they need to serve clubs. The success of the District depends on it. Area Directors are eligible for re-election or re-appointment for one succeeding term only. Ideally, Area Directors have served as members of a District Council. See District Administrative Bylaws, Article VII: Officers.

### AREA DIRECTOR RESPONSIBILITIES

**Guidance**

As Area Director, you are responsible for leading your Area by serving the needs of clubs.

In order to understand clubs’ needs, the Area Director contacts Club Presidents monthly to discuss their performance in the Distinguished Club Program.

The Area Director also discusses District training and other District events with the Area clubs.

As Area Director, you follow up on items identified during previous contact with Club Presidents.

**Area Council**

The Area Director is the Area Council chair and holds at least two Area Council meetings each year.

At Area Council meetings, the Area Director discusses each club’s plans and goals in the Distinguished Club Program and reviews attendance at club officer training.

In accordance with the District Council’s decision to elect or appoint Area Directors as specified in the District Administrative Bylaws, Article VII Section (c), evaluate and assess Area Director candidates in order to either (1) provide one or more appointment recommendations to the District Director or (2) elect the following year’s Area Director.
**Area Director Resources**

- Serving Clubs through Visits: A Guide for Area Directors (Item 219)  
  [www.toastmasters.org/219](http://www.toastmasters.org/219)
- How to Build a Toastmasters Club (Item 121)  
  [www.toastmasters.org/build](http://www.toastmasters.org/build)
- Club Leadership Handbook (Item 1310)  
  [www.toastmasters.org/1310](http://www.toastmasters.org/1310)
- Toastmasters International District Recognition Program (Item 1490)  
  [www.toastmasters.org/1490](http://www.toastmasters.org/1490)
- Distinguished Club Program and Club Success Plan (Item 1111)  
  [www.toastmasters.org/1111](http://www.toastmasters.org/1111)
- Speech Contest Rulebook (Item 1171)  
  [www.toastmasters.org/1171](http://www.toastmasters.org/1171)
- Training Club Leaders (Item 217)  
  [www.toastmasters.org/217](http://www.toastmasters.org/217)

**Area Director’s Club Visits**
Make at least two club visits per club per year.
Assess club membership and its leadership’s willingness to grow.
Determine who fulfills education achievements and when these are completed.
Submit the Area Director’s Club Visit Report online.

**Area Progress**
The Area Director participates in Area Director training provided by the District. The Area Director reports regularly to the Division Director and District leaders on Area progress.

**Distinguished Programs**
It is the Area Director’s responsibility to motivate and assist each club in the Area to become Distinguished.

**Area Speech Contests**
As Area Director, you are responsible for coordinating Area speech contests. You may ask the Division Director for assistance in planning these events.
ADDITIONAL LEADERSHIP ROLES

Your District may have leadership roles in addition to those outlined on the previous pages. See District Administrative Bylaws, Article VII: Officers, (a) District Officers. Although fulfilling one of these roles does not allow a member to earn credit toward an education award and may not be logged in the member record, Toastmasters who accept these roles gain valuable experience.

The following includes notable leadership roles. Other leadership roles, such as committee chairs, are addressed in applicable sections of this handbook.

**Immediate Past District Director**

The Immediate Past District Director provides counsel and guidance to District leaders and plans, directs, and organizes projects and committees as requested by the District Director. One of the major responsibilities of this role is to ensure the incoming District Director receives all pertinent District documents prior to June 30. Other responsibilities include serving as a member of the District Executive Committee and District Council, upholding the Bylaws and Policies of Toastmasters International, encouraging dedicated members to accept leadership positions, and helping the District achieve Distinguished recognition.

**Logistics Manager**

The logistics manager selects meeting locations and organizes the room, ensuring the atmosphere is conducive to successful events, such as business meetings, speech contests, and training. The logistics manager sets up necessary equipment, assists District leaders with meeting arrangements, distributes program materials, keeps track of District property, and addresses disruptions during events. Proven abilities in organization and diplomacy are a must for this role.

**Webmaster**

The webmaster assists the District Director and Club Growth Director with updates to the District website. Although the District Director is the publisher of the District website and ultimately responsible for its content, the webmaster plays an important role in maintaining the website. This involves posting District announcements, removing outdated content, and troubleshooting functionality issues. Members who typically excel in this role are Internet savvy and creative.

**Parliamentarian**

The parliamentarian assists the District Director with planning and conducting District meetings. Working with Toastmasters International, the responsibilities of the parliamentarian include interpreting Toastmasters Bylaws and Policies, reviewing District operating procedures as requested by the District Director, and ensuring all meetings follow proper protocol. The parliamentarian is an invaluable resource for the District Director, offering help, guidance and support during meetings, and answering any questions the District Director has related to rules and procedures. Members who assume this role must have a thorough understanding of Robert’s Rules of Order Newly Revised.

**Parliamentarian Resource**

[Parliamentary procedure](www.toastmasters.org/Parliamentary)
The Region Advisor is responsible for supporting, coaching, and mentoring District leaders in their efforts to fulfill the District mission. In doing so, a greater number of people are afforded the opportunity to benefit from the Toastmasters education program.

The Region Advisor role is a region-level leader and not a District-level leadership position. The Region Advisor coaches Districts to success and helps District Directors, Program Quality Directors, Club Growth Directors, and Public Relations Managers develop as leaders. The Region Advisor provides marketing support to District leaders and helps identify strategies that enable Districts to extend the network of clubs and enhance club performance.

Regions with eight or fewer Districts have one Region Advisor and regions with nine or more Districts have two Region Advisors. See Policy 10.0: Region Advisors, Section 2.

**REGION ADVISOR RESPONSIBILITIES**

**Region Advisor Visits**
Visits are intended to provide support, leadership development, skill building, mentoring, and coaching to District leaders. Districts must accept visits by a Region Advisor (per protocol 10.1: Region Advisor visits).

**Marketing Objectives**
The Region Advisor assists District leadership teams in the interpretation and planning of marketing objectives through District performance reports and the District Success Plan. This also includes aiding Districts’ club-building efforts, such as training in how to conduct corporate visits.

**District Leader Training**
Region Advisors conduct District leader training sessions at the International Convention and Mid-year Training.

**Region Advisor Resources**
- Region Advisor Tools: www.toastmasters.org/ra
- Region and District Map: www.toastmasters.org/regions
- Region Advisor Tutorials: www.toastmasters.org/ratutorials
- Region Advisor Handbook: www.toastmasters.org/rahandbook
- Region Advisor Visits: www.toastmasters.org/leadership-central/governing-documents#Protocol101RegionAdvisorVisits586
DISTRICT RECOGNITION

Each program year, Toastmasters International recognizes Districts, Divisions, Areas, and clubs in the achievement of Distinguished program goals. One of your duties as a District leader is to promote these programs. Earning recognition is based on performance, not on District size. There is no limit to the number of Areas, Divisions, and Districts that can achieve Distinguished, Select Distinguished, President’s Distinguished, and Smedley Distinguished recognition.

POLICY AND PROTOCOL
Protocol 3.0: Ethics and Conduct, Section 5. Recognition Program Violations, C
Districts shall not create, administer, or promote any recognition programs which compete with official Toastmasters International recognition programs.

DISTINGUISHED DISTRICT PROGRAM
The Distinguished District Program focuses on club quality and member satisfaction and recognizes Districts that meet goals in growth and educational achievement through the support of their clubs. It is also a management tool to focus Districts on increasing membership, forming new clubs, and ensuring clubs are meeting the needs of their members. Learn more about the Distinguished District Program and the recognition requirements for Areas, Divisions, and Districts in the Toastmasters International District Recognition Program (Item 1490).

Qualifying Requirements
A qualifying requirement is a prerequisite or prior condition for participation in the program. If a qualifying requirement is not met, Distinguished recognition may not be received.

To be considered for recognition, Districts must meet two qualifying requirements:

1. They must submit the Division and Area Directors Training Report to World Headquarters by September 30 showing that 85% of Division and Area Directors were trained.

2. They must submit the District Success Plan to World Headquarters by September 30.

Districts that fulfill the qualifying requirements on this page and do the following are eligible for recognition at year-end:

THE DISTRICT SUCCESS PLAN
The District Success Plan is an extensive planning tool that the District leadership team completes at the beginning of each program year. The plan helps the District to evaluate current situations, establish specific goals, and develop strategies that can be used to achieve success in the Distinguished District Program. The plan must be submitted to World Headquarters by September 30.

DIVISION AND AREA DIRECTORS TRAINING REPORT
It is the responsibility of the District to see that Area Directors and Division Directors are given the appropriate training to make it possible for them to fulfill their duties to the clubs in the most effective manner possible. The Program Quality Director completes the Division and Area Directors Training Report detailing the Area and Division Directors trained. Conduct the training programs as early as possible in the Toastmasters year, but no later than September 30.
Distinguished District reimbursement form

**TRACKING PROGRESS**

A District’s goals are established for the year based on its membership base and club base. These goals are reflected in reports available on the Toastmasters International website at [www.toastmasters.org/distinguishedperformancereports](http://www.toastmasters.org/distinguishedperformancereports).

**AWARDS**

The rewards for Districts that earn recognition are as follows:

<table>
<thead>
<tr>
<th>ACHIEVEMENT</th>
<th>DISTRICT</th>
<th>RECOGNITION EARNED</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.5% increase of membership payments base, 1.5% increase of club base and Distinguished clubs equal to at least 40% of the District’s club base</td>
<td>Distinguished District</td>
<td></td>
</tr>
<tr>
<td>3% increase of membership payments base, 3% increase of club base and Distinguished clubs equal to at least 45% of the District’s club base</td>
<td>Select Distinguished District</td>
<td></td>
</tr>
<tr>
<td>5% increase of membership payments base, 5% increase of club base and Distinguished clubs equal to at least 50% of the District’s club base</td>
<td>President’s Distinguished District</td>
<td></td>
</tr>
<tr>
<td>8% increase of membership payments base, 8% increase of club base and Distinguished clubs equal to at least 55% of the District’s club base</td>
<td>Smedley Distinguished District</td>
<td></td>
</tr>
</tbody>
</table>

**District Director and spouse will receive**

- complimentary convention registration and complimentary tickets to each of the official meal functions and speech contests, if ticketed separately.

- single-room accommodation for two additional nights (total of four nights) at the International Convention for the District Director.

- VIP seating at International Convention events (if applicable) for the District Director and spouse.

- round-trip airfare (coach) to the International Convention for the District Director.

- single-room accommodation for two nights at the International Convention for the District Director.

- one (1) discounted registration to the International Convention for the District Director and complementary ticket to the speech contest, if ticketed separately.

- complimentary admission to the Golden Gavel presentation for the District Director.

- awards for the District Director, Program Quality Director, and Club Growth Director presented at the Hall of Fame.

- patch for the District banner.

- certificates to recognize those who contributed to the District’s success.
DISTRICT EXCELLENCE AWARDS
The Program Quality Directors of Districts that meet Distinguished goals in training and number of Distinguished clubs receive the Excellence in Program Quality Award.

The Club Growth Directors of Districts that meet Distinguished goals in club and membership growth, receive the Excellence in Club Growth Award.

Districts that are Distinguished for three or more consecutive years are recognized with an Excellence in Leadership Award.

All of these awards are presented to recipients at the Toastmasters International Convention.

DISTINGUISHED DIVISION PROGRAM
The Distinguished Division Program recognizes Divisions that plan, set goals, and achieve success. The program builds on club success and complements the goals that Districts set to earn Distinguished recognition. Divisions may receive Distinguished, Select Distinguished, or President’s Distinguished recognition by meeting the goals outlined below. Division goals are established based on the number of clubs and Areas in a Division.

Qualifying Requirements
Divisions with at least three Areas are automatically contenders for Distinguished recognition.

To be considered for recognition, Divisions must meet one qualifying requirement:

1. Divisions must have no net club loss.

<table>
<thead>
<tr>
<th>ACHIEVEMENT</th>
<th>RECOGNITION EARNED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Distinguished clubs equal to at least 40% of the Division’s club base</td>
<td>Distinguished Division</td>
</tr>
<tr>
<td>Distinguished clubs equal to at least 45% of the Division’s club base</td>
<td>Select Distinguished Division</td>
</tr>
<tr>
<td>Distinguished clubs equal to at least 50% of the Division’s club base plus net club growth of one</td>
<td>President’s Distinguished Division</td>
</tr>
</tbody>
</table>

DISTINGUISHED AREA PROGRAM
The Distinguished Area Program recognizes Areas that plan, set goals, and achieve success. The program builds on club success and complements the goals that Divisions and Districts set to earn Distinguished recognition. Areas may receive Distinguished, Select Distinguished, or President’s Distinguished recognition by meeting specific goals. All goals are calculated using an Area’s club base.
Qualifying Requirements

Areas with a club base of at least three are automatically contenders for Distinguished recognition. Keep in mind that an Area’s club base increases if April membership dues are paid after July 1.

To be considered for recognition, Areas must meet two qualifying requirements:

1. Areas must have no net club loss.
2. Areas must submit the Area Director’s Club Visit Report (Item 1471) for 75% of its club base for first-round visits by November 30 and for 75% of its club base for second-round visits by May 31.

<table>
<thead>
<tr>
<th>ACHIEVEMENT</th>
<th>RECOGNITION Earned</th>
</tr>
</thead>
<tbody>
<tr>
<td>Distinguished clubs equal to at least 50% of the Area’s club base</td>
<td>Distinguished Area</td>
</tr>
<tr>
<td>Distinguished clubs equal to at least 50% of the Area’s club base plus one</td>
<td>Select Distinguished Area</td>
</tr>
<tr>
<td>more Distinguished club</td>
<td></td>
</tr>
<tr>
<td>Distinguished clubs equal to at least 50% of the Area’s club base plus one</td>
<td>President’s Distinguished Area</td>
</tr>
<tr>
<td>more Distinguished club and a net club growth of one</td>
<td></td>
</tr>
</tbody>
</table>

Read the Toastmasters International District Recognition Program (Item 1490) for additional information.

District Recognition Program Resources

Division and Area Directors Training Report  www.toastmasters.org/Districtcentral
Recognizing District members for performance excellence  www.toastmasters.org/localrecognition
Distinguished Performance Reports  www.toastmasters.org/distinguishedperformancereports

DISTINGUISHED CLUB PROGRAM

The Distinguished Club Program consists of 10 goals for clubs to achieve during the program year. Toastmasters International tracks clubs’ progress toward these goals throughout the year.

At year-end, Toastmasters International calculates the number of goals the clubs achieved and recognizes them as Distinguished clubs, Select Distinguished clubs, or President’s Distinguished clubs based on the goals achieved and the number of members they have.
Qualifying Requirements

To be considered for recognition, clubs must either have 20 members or a net growth of at least five new members as of June 30. Transfer members do not count toward this total until their membership has been paid and is current in their new club.

Following are the goals that clubs should strive to achieve during the year:

**EDUCATION**

Toastmasters Pathways Learning Experience
1. Four Level 1 awards achieved
2. Two Level 2 awards achieved
3. Two more Level 2 awards achieved
4. Two Level 3 awards achieved
5. One Level 4, Level 5, or DTM award achieved
6. One more Level 4, Level 5, or DTM award achieved

**MEMBERSHIP**

7. Four new members
8. Four more new members

**TRAINING**

9. A minimum of four club officers trained during each of the two training periods*

**ADMINISTRATION**

10. On-time payment of membership dues accompanied by the names of eight members (at least three of whom must be renewing members) for one period and on-time submission of one club officer list*

<table>
<thead>
<tr>
<th>ACHIEVEMENT</th>
<th>RECOGNITION EARNED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Five of 10 goals</td>
<td>Distinguished club</td>
</tr>
<tr>
<td>Seven of 10 goals</td>
<td>Select Distinguished club</td>
</tr>
<tr>
<td>Nine of 10 goals</td>
<td>President’s Distinguished club</td>
</tr>
</tbody>
</table>

*For more information about Goals 9 and 10, please see the Distinguished Club Program and Club Success Plan (Item 1111).

A maximum of six will count toward DCP credit.

Credit may be received for only one type of education award per member, per year, per club. A maximum of six will count toward DCP credit.

Recognition reports are updated daily on the Toastmasters website. Encourage clubs to visit www.toastmasters.org/distinguishedperformancerreports to see their progress. Help them understand the reports so they can take advantage of this information.
Please reference the *Distinguished Club Program and Club Success Plan* for additional information.

**Distinguished Club Program Resources**

*Distinguished Club Program and Club Success Plan* (Item 1111)  
[www.toastmasters.org/1111](http://www.toastmasters.org/1111)

---

**RECOGNITION OUTSIDE THE DISTINGUISHED PROGRAMS**

Districts may choose to recognize District leaders for Toastmasters accomplishments outside of the Distinguished program. However, because recognition programs that conflict with Toastmasters’ recognition programs are not permitted, Districts are discouraged from creating their own programs.

For guidance on offering District-level incentives to promote club and membership building, educational achievements, or other progress in the Distinguished programs, contact **Districts@toastmasters.org**.

**Recognition Resources**

Awards and recognition items  
[www.toastmasters.org/awards](http://www.toastmasters.org/awards)

Other recognition forms and requirements  
[www.toastmasters.org/resources/local-recognition-checklist](http://www.toastmasters.org/resources/local-recognition-checklist)

---

**DISTRICT OUTSTANDING TOASTMASTER OF THE YEAR**

This recognition is typically awarded to a Toastmaster who is not a District leader, but who makes a significant contribution to the goals and mission of the District.

**DIVISION DIRECTOR OF THE YEAR**

The Division Director of the Year award is granted to the Division Director with the most outstanding performance in membership building and retention, club extension, education and training, leadership, and other Areas critical to District success.

**AREA DIRECTOR OF THE YEAR**

The Area Director of the Year award is granted to the Area Director who makes the most outstanding contributions to District goal achievement.
LEADERSHIP TRAINING

Providing effective training and leadership opportunities for club officers and District leaders is one of the District’s primary responsibilities. Without properly trained leaders, clubs, and Districts cannot effectively meet members’ needs or introduce the benefits of Toastmasters to others. Use all District meetings and events as training opportunities.

POLICY AND PROTOCOL

Protocol 7.1: District Events, Section 4. Club Leader Training, E–F

E. Districts only conduct training sessions focused on the training of club, or District leaders and the achievement of the club or District mission.

F. Districts do not compete with for-Profit enterprises that deliver training programs. District-sponsored training is available only to members and their guests. These events are not open to the general public nor used as fund-raising events.

Training for the District Director, Program Quality Director, and Club Growth Director is not the responsibility of the District; these leaders are trained by World Headquarters staff and the Region Advisors at August training and at Mid-year Training, as well as via online Pre-District Leader Training.

Include training for all District leaders in the District’s training schedule. As part of District leader and club officer training, Districts may include educational sessions on communication and leadership for all members. However, District funds may not be used to subsidize separate sessions for non-officers. See Protocol 7.1: District Events, Section 4. Club Leader Training, C.

COLLABORATION

At the initial District leader training in June, both the outgoing and incoming Program Quality Directors are present. The event should be a collaboration between the Program Quality Directors. The incoming Program Quality Director focuses on learning from the outgoing leader. This is a good opportunity for the incoming and outgoing District teams to work together to ensure a smooth transition. The outgoing Program Quality Director leads the event, while the incoming Program Quality Director can use the opportunity to build rapport with the incoming team.
Training Program Goals

• Apply the concepts of effective leadership.
• Give participants a practical understanding of their roles and responsibilities as District leaders or club officers.
• Provide the tools to achieve Distinguished club, Distinguished Area, Distinguished Division and Distinguished District status.
• Encourage planning, growth and member and club retention.
• Motivate participants to function together as a team.
• Encourage participants to read, review, and use the handbooks, manuals and other materials important to achieving success as a District leader or club officer.
• Answer questions and stimulate discussion.
• Give leaders a firm foundation for their term of office.

RECOGNITION

Your District is encouraged to recognize individuals for participation in or completion of training. However, your District may not create any education awards, including degrees or diplomas, nor may it create awards or programs that certify individuals.

PREPARATION

PROGRAMS

Use Toastmasters International training programs. Determine the needs of your training participants based on District recognition goals. Then analyze your District’s past performance, strengths and weaknesses. Develop a training program outline that incorporates the materials available on the Toastmasters International website at www.toastmasters.org/Districttraining.

PRESENTERS AND SESSION LEADERS

Select presenters carefully. Choose the best possible trainers, educators and motivators in the District. Notify presenters well in advance of the training sessions and involve them in the planning process. Keep presenters current on progress and provide them with materials ahead of time.

Prepare session leaders. Being a good session leader requires the same dedication that it takes to give a good speech. Experienced District leaders make some of the best trainers. Mastery of the session content is important for establishing credibility and making the learning experience relevant to participants. Seasoned Toastmasters are some of the most knowledgeable educators when it comes to leadership training. Look for highly motivated people interested in training.

Ask session leaders to review From Speaker to Trainer (Item 257). It is an excellent resource for presenters at leader training sessions. Use it during the preparation of all District training events.

PROTOCOL 7.1

Ongoing training of Division and Area Directors is conducted at District meetings, such as District Executive Committee meetings.

TRAINING TIPS

• Select presenters carefully
• Use Toastmasters training programs
• Keep training sessions focused
• Begin and end on time
• Make appropriate physical arrangements
• Promote
• Prepare session leaders
• Get feedback

CHARACTERISTICS OF SESSION LEADERS

• Knowledge of the subject
• Knowledge of teaching
• Desire and interest in training
SESSIONS
Keep training sessions focused, but have some flexibility in order to meet the needs of each particular group of trainees.

Pay close attention to the training session schedule, and follow it so training starts and ends on time. When planning, allow time for discussion of important topics and exercises that allow participants to practice new skills. Leave enough time to address questions.

Training does not end when the session ends. Encourage participants to contact session leaders or District leaders if issues arise that cannot be adequately addressed during a training session. Urge participants to review appropriate handbooks and materials. The answers to most questions can be found in these valuable resources.

ARRANGEMENTS
Make adequate arrangements. Select a date that does not conflict with important local events or holidays. Select and secure a location that provides a suitable training environment and appropriate accommodations for members with disabilities. Allow adequate time to complete your training agenda.

PROMOTION
Promote, promote, promote! Promote early and often. Market club officer and District leader training to encourage maximum attendance and participation at these sessions. Use all available media (website, newsletter, fliers, telephone calls, etc.) to invite and urge leaders to attend training sessions. Emphasize the benefits of the training session for the individual. Such benefits include leadership development, skill building, and personal growth.

FEEDBACK
Get feedback! Feedback is critical to the success of trainees and the success of future training sessions. During each session, ask for feedback from participants to find out if they understand the material and if it is relevant to them.

Provide follow-up support during the year. Hold formal or informal review sessions at the District conference, Executive Committee meetings, Division Council meetings, Area Council meetings, and other events.

TRAINING DIVISION AND AREA DIRECTORS
Hold initial Division Director and Area Director training before the District year begins, as soon as Division and Area Directors are elected or appointed to office. If this is not possible, hold initial training early in the District year, but no later than September 30.

Initial Area Director and Division Director training must be a minimum of four hours. Train the Directors together in a central location. Geographically large Districts may train Area Directors by Division or group Divisions together. One-to-one training should rarely occur.

As part of the Distinguished District Program, at least 85% of the District’s Area and Division Directors must be trained, and a Division and Area Directors Training Report, available on District Central, must be submitted to World Headquarters by September 30.
TRAINING CLUB OFFICERS

One of the Area Director’s responsibilities is to ensure club officers in the Area have access to training sessions conducted by the District that equip them to succeed during their terms of office. Club officers are elected either annually or semiannually. Schedule club officer training to accommodate these election schedules.

Districts train club officers twice yearly: in June, July, or August and in November, December, January, or February. For clubs that elect annually, the second training gives club officers the opportunity to discuss problems and get advice from District leaders. It is also a chance to network with leaders of other clubs. For clubs electing semiannually, this training allows new leaders to learn their roles and responsibilities and meet District leaders. See Protocol 7.1: District Events, Section 4. Club Officer Training, A.

The way the training program is organized and administered varies from District to District. With your District leaders, determine what plans have been made for club officer training. In some Districts it is conducted on a Division level, coordinated by the Division Director and assisted by the Area Directors of that Division. In other Districts, the entire program is the responsibility of the Area Director. Whichever the case, encourage club officer participation in these programs.

Club officers must be trained by authorized District representatives in a live training session. While audiovisual aids may be used to enhance training, they may not be the sole method of training. For example, club officers who simply view a video that describes their responsibilities are not considered trained, even if a District leader provides the video.

POLICY AND PROTOCOL

The Toastmasters Leadership Institute is the recommended method of club officer training. If the District chooses this format, it must conform to the guidelines published by Toastmasters International. The terms “university” and “college” shall not be used.

It is the responsibility of the District leaders to report, using the online system, which club officers attend training to ensure that the club receives Distinguished club credit.

In order for clubs to receive credit, Districts must record the training information online at the Toastmasters website by October 31 for the June through August training period and by May 31 for the November through February training period. Corrections and deletions may be made by email to Districts@toastmasters.org by these deadlines.
### Training Club Officers Resources

<table>
<thead>
<tr>
<th>Resource</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Club officer training materials</td>
<td><a href="http://www.toastmasters.org/resources/resource-library">www.toastmasters.org/resources/resource-library</a></td>
</tr>
<tr>
<td><em>Training Club Leaders</em> (Item 217)</td>
<td><a href="http://www.toastmasters.org/217">www.toastmasters.org/217</a></td>
</tr>
<tr>
<td>Club Officer Training Certificate (Item 521B)</td>
<td><a href="http://www.toastmasters.org/521B">www.toastmasters.org/521B</a></td>
</tr>
</tbody>
</table>
TOASTMASTER
EDUCATION PROGRAM

As Program Quality Director, one of your primary concerns is to maintain the integrity of the Toastmasters education program in all clubs in the District. In order to do this, you must gain expertise in all aspects of the program, and thoroughly understand how all components of the program work together to help members develop their communication and leadership skills in a friendly environment.

SPEECHES
All speeches that members present in their clubs should be from the projects in the Toastmasters educational programs.

SPECIAL MEETINGS FOR PREPARED SPEECHES
To allow the most speaking opportunities for members, clubs should meet weekly. If a club has a large number of members and has difficulty accommodating all those who want to speak at meetings, the club may occasionally conduct a special meeting devoted solely to speeches. These meetings are often called “speakathons,” “speech marathons,” or “speakouts.” The only reason such meetings may be held is to help individual members improve speaking skills, and they may be organized only by a club. Districts, including Areas and Divisions, may not organize this type of meeting for clubs and clubs may not invite members from other clubs to participate in these meetings. Direct questions to educationprogram@toastmasters.org.

MEETING ROLES
As described in The Navigator, participation in club meeting roles helps members develop their leadership skills while simultaneously conducting regular club business. At club meetings you take on meeting roles. Each one adds value to your learning experience and helps you improve your communication and leadership skills. If you are fulfilling a role at an upcoming meeting, read A Toastmaster Wears Many Hats (Item 1167DT) or visit www.toastmasters.org/meetingroles for more detailed information.

CLUB LEADERSHIP
Encourage members to become club officers. Serving as a club officer offers practical experience in planning, training, motivating, and managing that is relevant both personally and professionally.

Club Leadership Resources
Toastmasters Education Program  www.toastmasters.org/membereducation
Pathways Learning Experience  www.toastmasters.org/pathways-overview

requirements of special meetings for prepared speeches
• Each speech is carefully prepared to allow the speaker to focus on the objective of the project
• All speeches are evaluated both in writing and verbally
• Each Toastmaster is limited to one speech at any meeting for credit
FINANCIAL STRUCTURE AND PROCESS

All District funds, regardless of their source, are Toastmasters International funds. These funds are to be used to carry out the mission of Toastmasters International and the mission of the District. Districts must use these funds to benefit the Toastmasters members within the District, and promote education, growth, and development of membership and new clubs.

BYLAWS OF TOASTMASTERS INTERNATIONAL
Article XII: Districts, Section 2: How Financed
District expenses shall be paid, subject to the approval of the Board of Directors, out of Toastmasters International funds authorized by the Board for District activities and operations in accordance with District expense policies and procedures adopted by the Board. No District, Area, or Division officer shall receive a salary or other compensation, but may receive reimbursement for travel and other expenses incurred on behalf of Toastmasters International, as set forth in the District expense policies.

FIDUCIARY RESPONSIBILITY

As the District Director, you have fiduciary responsibility and are directly responsible for ensuring that the District is appropriately managing the funds that support its mission. The Finance Manager supports you in this endeavor by providing monthly Profit and Loss Statements and a variety of other resources to help you understand and control how the District funds are being used. It is important that the District Director, Program Quality Director, Club Growth Director, and Finance Manager work together on finance and budgeting within the District.

Toastmasters Policy and Protocol regulate standards at all levels of the organization. Legal ramifications result if fraudulent, deceptive, and falsifying activity transpires regarding financial management.

REVENUE

Districts receive 25% of every dollar World Headquarters receives on membership dues payments from clubs within the District.

The District receives a monthly statement detailing the 25% allotment and any disbursements for orders and funds requisitioned. The District Director and Finance Manager can requisition these funds throughout the year, provided the District first meets certain reporting requirements.
FUNDRAISING
Fundraising is a source of revenue Districts can use to offset costs for educational sessions and to further the purpose of Toastmasters International. Revenue derived from fundraising can be used for the training of club and District leaders, for seminars or clinics connected with the Toastmasters education program, for the purchase of supplies and education program materials, and to offset the cost of speakers at major events.

Fundraising Activities
Toastmasters International is an educational organization and not a service club whose main focus is to raise funds for community or charitable causes. It is important that fundraising activities be conducted according to Policy and Protocol and not occur on a continuing basis. To do so would jeopardize the organization’s tax status. This could lead to a substantial increase in membership dues. See Protocol 8.2: Fundraising, Section 1–2.

RALPH C. SMEDLEY MEMORIAL FUND®
Toastmasters International established the Ralph C. Smedley Memorial Fund® ("Smedley Fund") in 1965 to advance the Toastmasters International mission through the research, development, and distribution of educational programs and materials relating to communication and leadership.

POLICY AND PROTOCOL
Policy 8.5: Ralph C. Smedley Memorial Fund®, Section 1
Toastmasters International is a 501(c)(3) nonprofit organization, but it does not generally solicit or accept charitable contributions for the general, unrestricted support of the organization. The Ralph C. Smedley Memorial Fund® (Smedley Fund), which is a part of Toastmasters International, is the only permanently-established repository for charitable contributions to the organization, and has restricted purposes. Only the Board of Directors has the authority to approve the creation of additional funds for the receipt of charitable contributions for specific purposes.

Smedley Fund Resources
For more information about the Smedley Fund, please visit www.toastmasters.org/smedley
For questions about the Smedley Fund, please contact smedleyfund@toastmasters.org

BUDGETING
The funds allotted to your District must be used for the benefit of the District and its mission. To ensure District funds are used appropriately, District leaders prepare a budget at the beginning of the year that describes how funds are allocated. The budget includes estimates of the income available and the expected expenditures for the District year.
The tools necessary to complete the District budget are in the District Finance section of the website. Estimate your District’s non-membership revenue for the year. Toastmasters International will provide your District with its estimated membership revenue. Take into consideration all District events expected to generate funds. Keep estimates realistic and conservative.

Districts often budget for the same activities that were funded the previous year. This is not always wise. Review your District’s priorities every year. Keep the focus on funding activities that help the District become Distinguished.

Once your goals and priorities are defined, put District financial resources behind those priorities. Refrain from allocating a lump sum of money to Divisions, Areas, and so on. Financially support specific activities that result in membership growth and retention, new clubs, and education achievements. Remember that Division, Area, and conference accounts are District accounts. As such, they must be reviewed by the District and included in detail on the Profit and Loss Statements.

To guide your District as it prepares a budget, the Toastmasters International Board of Directors prepared the following prioritized list of items for which District funds may be used:

**POLICY AND PROTOCOL**

Protocol 8.4: District Fiscal Management, Section 1. District Funds, A

District funds are to be used to support the District mission. District officers are required to use funds effectively according to the District Success Plan, as well as Toastmasters Policy and Protocol. Expenses shall be incurred according to the following priorities: I. Education and Training, II. Marketing outside Toastmasters, III. Club growth and club retention, IV. Membership growth and membership retention, V. District communication and public relations

While the above five categories are considered the highest priority, the following expense categories are also considered important to the District mission; however, the level of priority for the categories below is not strictly mandated and may be determined on an annual basis by the District:

- Recognition
- Travel and lodging
- Food and meals
- Speech contests conducted by the District
- Administration and District meetings

When preparing a budget and allocating funds, treat the first item on this list as the most important compared to the others. Then, consider the second item on the list for funding before the remaining items and so on. This does not mean that items at the beginning of the list should receive more funds than items at the end of the list. Instead, strive to provide sufficient funds for higher-priority items. If financial resources are limited, give items at the beginning of the list top priority for full funding compared to the remaining items. For example, your District may not need to spend as much money on training as on District communications.
**POLICY AND PROTOCOL**  
Protocol 8.4: District Fiscal Management, Section 5. District Budget, F

District budget expenses shall be limited as follows:

<table>
<thead>
<tr>
<th>Category of Expenses</th>
<th>Nature of Expenses</th>
<th>Limit (% of District Membership Dues Allocation)</th>
</tr>
</thead>
</table>
| Education and Training     | Training club officers  
Training District, Division, and Area Directors  
Training club sponsors, mentors, and coaches  
Educational workshops | max. 15%                                                |
| Marketing outside Toastmasters | Advertising the Toastmasters  
program outside the organization | min. 5%, max. 10%                                  |
| Club Growth                | Building new clubs  
Rebuilding clubs  
Membership growth  
Membership retention  
Club coaching | max. 15%                                                |
| Public Relations           | Internal and external communications  
Public relations within the District | max. 10%                                                |
| Recognition                | Acknowledge and honor District, Division, Area, club, and member achievement | max. 20%                                                |
| Travel                     | Reimbursement of travel-related expenses incurred by members of the District  
Executive Committee, keynote speakers, and members in the course of their  
District-approved duties | max. 25% (may be exceeded with prior approval from the Chief Executive Officer) |
| Lodging                    | Reimbursement of lodging-related expenses incurred by members of the District  
Executive Committee, keynote speakers, and members in the course of their  
District-approved duties | max. 15%                                                |
| Food and Meals             | Any food items purchased, as approved by the District | max. 15%                                                |
| Speech Contests            | Expenses incurred in support of District, Division, and Area level speech contests | max. 5%                                                |
| Administration             | Items related to the general upkeep of the District and facilitation of District officers’ duties | max. 10%                                                |

The following items must necessarily break even or turn a profit (revenue earned must be equal to or greater than expenses incurred): Annual Conference, District Store, and Fundraising.

Any shortfall or deficit in these three items will be made up by the deduction of the loss from the following year’s District Membership Dues Allocation, unless otherwise exempted by the Chief Executive Officer.

Districts may request a one-year increase in the maximum limit for travel. The Chief Executive Officer will only approve the request if it is determined that the increase is the best solution to support the District mission.

The sum total of all categories cannot exceed 100%. The District must determine appropriate percentages for each category.

As you prepare the budget, remember that District funds may never be used for the payment of charter fees or membership dues. See Policy 8.0: Dues and Fees, Section 9.
BUDGET APPROVAL PROCESS

The District Executive Committee reviews the budget to ensure that it meets the requirements described previously. Once the committee is confident that the budget meets policy, the budget is sent to Toastmasters International for review. The budget must be approved by Toastmasters International and subsequently by the District Council during the first District Council meeting.

The council members then vote to approve the budget during the first District Council meeting, which needs to be conducted virtually by September 30. If the council does not approve the budget, the District Executive Committee reconvenes to change it. If the changes are minor, the chair of the District Council may poll the District Executive Committee during the meeting to see if the committee could quickly revise the budget before the council adjourns. If the changes are not minor or the District Executive Committee does not agree to them, the District Executive Committee must meet again later to work out an acceptable budget. The committee then presents this second, amended budget to the District Council for their approval by electronic vote.

Toastmasters International reviews the budget to make sure it conforms to policy. If the budget is not in compliance, Toastmasters International contacts the District with instructions to modify it. Be sure to submit the budget on the form provided by Toastmasters International. A complete budget includes narratives and appropriate signatures.

The budget is an estimate, and occasionally the District may find that it did not allocate enough funds for a particular category, or allocated too much. Once approved by the District Council, budgets cannot be changed, but the District can explain reasonable budget variances in its reports to the council via narratives.

---

Budgeting Resources

<table>
<thead>
<tr>
<th>District Finance</th>
<th><a href="http://www.toastmasters.org/Districtfinance">www.toastmasters.org/Districtfinance</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Budgeting questions</td>
<td><a href="mailto:Districtfinancialquestions@toastmasters.org">Districtfinancialquestions@toastmasters.org</a></td>
</tr>
<tr>
<td>Governing documents</td>
<td><a href="http://www.toastmasters.org/govdocs">www.toastmasters.org/govdocs</a></td>
</tr>
<tr>
<td>Managing District Finances: A Guide for District Leaders (Item 1307)</td>
<td><a href="http://www.toastmasters.org/1307">www.toastmasters.org/1307</a></td>
</tr>
<tr>
<td>Pre-District Leader Training modules</td>
<td><a href="http://www.toastmasters.org/Districttutorials">www.toastmasters.org/Districttutorials</a></td>
</tr>
</tbody>
</table>

---

USING THE DISTRICT BUDGET

DISTRICT FINANCIAL CONTROLS

Because District funds (including Area, Division, and conference funds) are Toastmasters International funds, your District must apply financial controls to ensure proper stewardship of these funds. For example, the estimated District budget must be signed by the District Director, Program Quality Director, Club Growth Director, and Finance Manager. District checks must be signed by the District Director, and Finance Manager. Checks made payable to the District Director or Finance Manager must be signed or approved in advance in writing by the Program Quality Director or Club
Growth Director. Alternate signers are permissible only if approved by the Toastmasters International Executive Committee. See Protocol 8.4: District Fiscal Management, Section 4. Financial Controls, B-C.

**Approvals**

All expense reimbursement claims must be approved by the District Director or, in the case that the claim is the District Director’s, approval must come from the Program Quality Director or Club Growth Director. Any expenditure greater than $500 USD must be authorized in advance and in writing by the District Director and the Program Quality Director or Club Growth Director.

**Receipts**

Itemized point-of-sale receipts are required for all reimbursements. Credit card statements and bank statements are not receipts. When no receipt is available, a detailed explanation of the expenditure is required to be considered for reimbursement. Mileage reimbursements require supporting documents consisting of the travel date, distance, and travel purpose. See Protocol 8.4: District Fiscal Management, Section 4. Financial Controls, I-K.

**Compensation**

District leaders may not receive a salary or any other compensation. Expenses incurred for the benefit of the organization may be reimbursed only to the extent provided for in the District budget. See District Administrative Bylaws, Article VII: Officers, Section (i) Compensation.

**Other District Expenses**

At times, Districts may incur non-routine expenses that must be appropriately managed to protect Toastmasters International’s tax-exempt status. As such, expenses for personal gifts must never be lavish or excessive and must relate to activities that directly support the organization’s mission. Examples of acceptable personal gifts include thank-you cards, Toastmasters gift certificates, and Toastmasters products. See Protocol 8.4: District Fiscal Management, Section 8.

**Profit and Loss Statements**

Finance Managers provide monthly reports showing variances with explanations to the District Director, Program Quality Director, and Club Growth Director within 30 days of the end of the month. The Profit and Loss Statements also must be provided at each District Executive Committee and District Council meeting. See Protocol 8.4: District Fiscal Management, Section 4. Financial Controls, Sections E-F.

**Bank Signatories**

The District Director, either the Program Quality Director or Club Growth Director, and Finance Manager may jointly establish District bank accounts and shall have signatory authority on all accounts established by the District and those established on behalf of the District by Toastmasters International, including any Division, Area, and conference accounts. Alternate signers are permissible only if approved by the Toastmasters International Executive Committee. See Policy 8.4: District Fiscal Management, Section 3: District Reserve Account.
POLICY AND PROTOCOL
Policy 11.4: Board of Directors Committees, Section 1. Executive Committee, H

All signatories on Toastmasters International’s corporate bank accounts, including District bank accounts, must be approved by the Executive Committee, or by unanimous written consent.

I. At an Executive Committee meeting, or by unanimous written consent, the Committee reviews and approves a list showing, for each account, the District involved, the name and location of the financial institution, and the names of the persons to be added or removed as signatories since the prior Committee meeting.

II. If necessary, the International President approves the addition or removal of bank signatories between Executive Committee meetings, subject to ratification by the Committee at its subsequent meeting.

III. Replacement of a previously approved signatory is not effective until the replacement is approved by the International President, whose approval is subject to ratification by the Executive Committee.

ACCOUNT STATEMENTS FROM WORLD HEADQUARTERS

Each month World Headquarters sends the Finance Manager and District Director a District Reserve Account statement showing available funds held by Toastmasters International for the District’s use.

REQUISITIONING FUNDS

Your District may withdraw funds and place District orders from its reserve account throughout the year provided the District is in good standing with the reporting requirements.

Following is a list of all required reports and their due dates:

<table>
<thead>
<tr>
<th>ITEM</th>
<th>DATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>District Leader List</td>
<td>July 15</td>
</tr>
<tr>
<td>District Signature Form and bank signatory card</td>
<td>July 15</td>
</tr>
<tr>
<td>District Leader Agreement and Release Statement</td>
<td>July 15</td>
</tr>
<tr>
<td>District calendar</td>
<td>July 15</td>
</tr>
<tr>
<td>Year-end Audit Report and related financial records (from preceding administrative year)</td>
<td>August 31</td>
</tr>
<tr>
<td>District Success Plan*</td>
<td>September 30</td>
</tr>
<tr>
<td>Division and Area Directors Training Report*</td>
<td>September 30</td>
</tr>
<tr>
<td>District budget</td>
<td>September 30</td>
</tr>
<tr>
<td>Quarter 1 Profit and Loss Statement (for period of July 1 through September 30)</td>
<td>October 31</td>
</tr>
<tr>
<td>Mid-year Audit Report (for period of July 1 through December 31) and related financial records</td>
<td>February 15</td>
</tr>
<tr>
<td>Quarter 3 Profit and Loss Statement (for period of January 1 through March 31)</td>
<td>April 30</td>
</tr>
</tbody>
</table>

*Qualifying Requirements for the Distinguished District Program

See Protocol 8.4: District Fiscal Management, Section 3. District Reserve Account, B.
Withdrawals from the District reserve must be made on the standard requisition form available in the District Finance section of the Toastmasters website. Both the District Director and Finance Manager must sign the form. Toastmasters International cannot honor District requisitions for amounts that exceed the total in the reserve account.

Submit requisitions at 30- to 60-day intervals to cover expenses incurred or estimated needs for the near future, and allow three to five business days for processing. Checks are made payable to the District and sent to the District Director. Toastmasters International can send funds via wire transfer upon request. There is a $25 USD charge for this service.

**POLICY AND PROTOCOL**

*Protocol 8.4: District Fiscal Management, Section 3. District Reserve Account, A*

At the end of the program year, the District reserve account balance shall remain equal to or greater than 25% of that District's membership dues income for the prior year. This amount shall be referred to as the Required Retention. If the Required Retention is not met in a particular year, the deficit shall be included in the subsequent year's budget, or otherwise agreed upon with the Chief Executive Officer, to allow the District to regain compliance.

Maintaining at least 25% of the District’s membership dues income toward the end of the year ensures the incoming team has funds necessary to carry out its duties. Toastmasters International limits withdrawals as year-end approaches, so that on **June 30** this amount is in the District Reserve Account.

**Charging Purchases to the District Account**

The District Director must approve all orders for supplies and materials to be charged to the District Reserve Account. The District Director may place orders through District Central on the Toastmasters website. Orders submitted without the District Director’s written approval and telephone orders from other District leaders cannot be charged to the District account. Also, if District reporting requirements are not met, District orders will not be processed.

**CONFLICTS OF INTEREST**

Occasionally, a District may encounter a conflict of interest. For instance, the District may consider obtaining goods or services from a District leader or from a company with which the District leader or District leader’s relative is affiliated. Sometimes this can be beneficial to the District; in other cases, the transaction can appear improper.
POLICY AND PROTOCOL
Policy 7.2: District Management, Section 2. District Conflict of Interest, C–J

C. A potential conflict of interest occurs if a District contemplates a material financial transaction between the District and a District officer, or between the District and a person or company with which a District officer is affiliated.
   I. A material financial transaction is defined as a total of more than $100 USD, or equivalent, within the District’s annual budget year.
   II. A person is considered affiliated if the District officer is related to the person by blood, adoption, or marriage.
   III. A company is considered affiliated if the District officer (or a relative of the District officer) is a Director, officer, employee, or agent of the company or owns one (1) percent or more of the value of the company.

D. A District officer involved in such a transaction must abstain from voting or participating in any District decision regarding that transaction. Such District officer may only present the proposed transaction to the District and respond to questions.

E. The District may engage in such a transaction if each District officer involved discloses to the District Executive Committee, prior to the transaction, all relevant facts concerning the transaction including the District officer’s affiliation with the parties involved in the transaction.

F. The District Executive Committee reviews the relevant facts.

G. The transaction is approved only if a majority of the District Executive Committee concludes that the proposed transaction is fair and reasonable; for the purpose and benefit of the District; not for the excess benefit of the District officer involved nor for the benefit of the person or company affiliated with the District officer; and the most beneficial arrangement that the District could obtain under the circumstances with reasonable effort.

H. The District Executive Committee may refer the transaction to the District Council for approval, following the same procedure, if deemed appropriate.

I. The minutes of a meeting at which such a transaction is considered records the matters discussed and the voting results.

J. Certain transactions shall not be approved, including without limitation the lending of the District’s money, the guarantee or extension of the District’s credit and funds for the personal use or benefit of the recipient (in addition to other transactions which may violate the California Nonprofit Public Benefit Corporations Code).

DIVISION ACCOUNTS

If authorized by the District and included as part of the District budget and Profit and Loss statements, a Division may be allocated funds and have its own Division budget. Although a Division may have its own budget, the District Director must supervise the bank account activities and include them in the quarterly Profit and Loss statements submitted to World Headquarters.

Because the funds in Division bank accounts are District and Toastmasters International funds, these accounts must have the District Director, Finance Manager, and either the Program Quality Director or Club Growth Director as signatories. Alternate signers are allowed only if approved by the Toastmasters International Executive Committee.

All Division account activities are subject to the same policies as District account activities.
TRAVEL REIMBURSEMENT

Any travel reimbursement for District leaders must be included in the District budget and approved by the District Council. In the event a District leader moves out of the geographic boundaries of the District from which he or she was elected, reimbursement must be based on either the residence of the leader at the time of election or the leader’s current residence, whichever is less.

If included as part of the District budget and approved by the District Council, a District may reimburse registration and lodging expenses for travel outside the District as follows:

<table>
<thead>
<tr>
<th>District Director</th>
<th>MID-YEAR TRAINING (IF NOT PROVIDED BY WORLD HEADQUARTERS)</th>
<th>INTERNATIONAL CONVENTION (IF NOT PROVIDED BY WORLD HEADQUARTERS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Quality Director</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Club Growth Director</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Immediate Past District Director</td>
<td>x</td>
<td></td>
</tr>
</tbody>
</table>

District Leader Training Travel Reimbursement Form

Travel expenses may include round-trip transportation between home and the event location, registration, and admission to any ticketed events that are part of the conference or convention. Lodging may include only the cost of a hotel guestroom and related taxes; it excludes personal telephone or other incidental expenses. Travel expenses also exclude car rentals and fuel.

Using the District Budget Resources

<table>
<thead>
<tr>
<th>Forms</th>
<th><a href="http://www.toastmasters.org/formlibrary">www.toastmasters.org/formlibrary</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>District Finance</td>
<td><a href="http://www.toastmasters.org/Districtfinance">www.toastmasters.org/Districtfinance</a></td>
</tr>
<tr>
<td>Questions about placing online supply orders</td>
<td><a href="mailto:supplyorders@toastmasters.org">supplyorders@toastmasters.org</a></td>
</tr>
<tr>
<td>Funds requests</td>
<td><a href="mailto:requisitionforfunds@toastmasters.org">requisitionforfunds@toastmasters.org</a></td>
</tr>
<tr>
<td>Governing documents</td>
<td><a href="http://www.toastmasters.org/govdocs">www.toastmasters.org/govdocs</a></td>
</tr>
<tr>
<td>Managing District Finances: A Guide for District Leaders (Item 1307)</td>
<td><a href="http://www.toastmasters.org/1307">www.toastmasters.org/1307</a></td>
</tr>
<tr>
<td>Pre-District Leader Training modules</td>
<td><a href="http://www.toastmasters.org/Districttutorials">www.toastmasters.org/Districttutorials</a></td>
</tr>
</tbody>
</table>

DISTRICT ASSETS

Districts may only own or rent assets necessary to facilitate the Toastmasters program. District assets are the property of Toastmasters International. See District Administrative Bylaws, Article III: Affiliation and Liability, Section (b) With Toastmasters International.

Each District and club must maintain a written list of its assets and a written procedure to account for and smoothly transfer the assets to the next administration.
Following are examples of acceptable and unacceptable District assets:

<table>
<thead>
<tr>
<th>ACCEPTABLE DISTRICT ASSETS</th>
<th>UNACCEPTABLE DISTRICT ASSETS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bank accounts</td>
<td>Motor vehicles</td>
</tr>
<tr>
<td>Electronic equipment</td>
<td>Office space</td>
</tr>
<tr>
<td>Office supplies</td>
<td>Real property</td>
</tr>
<tr>
<td>Lecterns</td>
<td>Furniture</td>
</tr>
<tr>
<td>Banners</td>
<td>Telephones</td>
</tr>
<tr>
<td>Timing lights</td>
<td></td>
</tr>
<tr>
<td>Audiovisual equipment</td>
<td></td>
</tr>
<tr>
<td>Educational materials</td>
<td></td>
</tr>
</tbody>
</table>

See Protocol 8.1: Club and District Assets.

AUDITS

The District’s financial transactions are reviewed twice during the year and account for all District revenue and expenses. All District bank accounts and funds must be included in the District budget and audits, including any accounts held at the Division, Area, and conference level. All outstanding liabilities and obligations must be recorded as part of the Mid-year and Year-end audits.

DISTRICT ADMINISTRATIVE BYLAWS

Article XI: Committees, Section (c) Audit Committee

Each year the District Director shall appoint an Audit Committee consisting of at least three (3) individual members who are not members of the District Executive Committee. The reports of this committee shall contain information in the format required by Toastmasters International. The committee shall submit an interim Mid-year Audit Report no later than February 15. The committee shall then complete a Year-end Audit Report for the fiscal year ending June 30. The outgoing and incoming District Directors are jointly responsible for submitting this report to the Member Clubs and to World Headquarters by August 31.

Following is a timeline with audit due dates:

<table>
<thead>
<tr>
<th>Date</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Between July 1 and November 1</td>
<td>The District Director appoints a District Audit Committee for the Mid-year Audit.</td>
</tr>
<tr>
<td>Between January 1 and January 31</td>
<td>The Finance Manager provides the Mid-year Audit Report for the period of July 1 through December 31 to the District Audit Committee, which presents the report to the District Executive Committee for approval.</td>
</tr>
<tr>
<td>February 15</td>
<td>Once approved, the Audit Committee or Finance Manager submits the Mid-year Audit Report and financial records to World Headquarters.</td>
</tr>
<tr>
<td>Between March 1 and June 1</td>
<td>At the District Council meeting, the District Executive Committee presents the Mid-year Audit Report.</td>
</tr>
</tbody>
</table>
Continued timeline with audit due dates:

**Between July 1 and August 15**

The Finance Manager provides the Year-end Audit Report for the period of July 1 to June 30 to the District Audit Committee, which presents the report to the District Executive Committee for approval.

**August 31**

Once approved, the Audit Committee or Finance Manager submits the Year-end Audit Report and financial records to World Headquarters.

**Between August 1 and September 30**

At the District Council meeting, the District Executive Committee presents the District audit for the prior twelve months ending June 30.

See *Protocol 8.4: District Fiscal Management. Section 6. District Audit, Sections B–F.*

**POLICY AND PROTOCOL**

Protocol 8.4: District Fiscal Management, Section 6. District Audit, H

The District Executive Committee provides copies of the audit prior to or at the District Council meeting.

---

**Audit Resources**

- District Finance: [www.toastmasters.org/Districtfinance](http://www.toastmasters.org/Districtfinance)
- Governing documents: [www.toastmasters.org/govdocs](http://www.toastmasters.org/govdocs)

---

**FUNDRAISING AND TAXES**

Clubs, Areas, Divisions, and Districts may conduct fundraising activities to offset the costs of educational sessions and to further the purpose of Toastmasters International, provided that certain guidelines are met. See *Protocol 8.2: Fundraising, Sections 1-2.*

Districts are not required to file taxes and should not do so. Districts are part of Toastmasters International and are consolidated with World Headquarters for tax reporting purposes. It is the responsibility of the individual clubs to determine the tax filing or other legal requirements in their city, state, province, and/or country, and to file proper forms as appropriate. Failure to comply with tax or other legal requirements may result in the revocation of a club’s charter. See *Protocol 8.2: Fundraising, Section 3: Tax and Other Legal Requirements.*

**Tax Resources**

- Governing documents: [www.toastmasters.org/govdocs](http://www.toastmasters.org/govdocs)
- Tax questions: irsquestions@toastmasters.org
CLUB AND MEMBERSHIP GROWTH

The District’s mission is to build new clubs and support all clubs in achieving excellence. Districts should strive to have a 3-8% net increase of clubs and membership payments each year to become Distinguished or better.

The Club Growth Director and the chair of the Club Extension Committee coordinate club-building efforts within the District, but any member can participate in the club growth process.

Preparation for building and supporting new clubs
In order to manage your time effectively and meet District goals, establishing a District marketing team is important. By setting up a team, it will help you execute the many duties and responsibilities assigned to you as the Club Growth Director. To further support you in your role, Toastmasters International provides each District with the Toastmasters Lead Management (TLM) system, which is a platform where all District leads are processed, tracked, and managed by you and your respective team. Ensure that you are set-up in the TLM system once you receive the invitation (emailed to you by July 1). In addition to this handbook, there is a Club Growth Director Handbook (Item 110) that provides more information about club building and the duties of the Club Growth Director.

Preparation Resources

| Club Growth Director Handbook (Item 110) | www.toastmasters.org/110 |
| How to Build a Toastmasters Club (Item 121) | www.toastmasters.org/build |
| Optional: District Marketing Team Overview | www.toastmasters.org/Districtmarketingteam |
| Toastmasters Lead Management System (TLM) | www.insightly.com |

BUILD NEW CLUBS
One of the most stimulating and rewarding ways to introduce the benefits of Toastmasters membership to others is by organizing new clubs in your District. This offers more people the opportunity to benefit from the Toastmasters education program. Organizing new clubs also provides District leaders with an opportunity to develop and extend their own leadership skills. Reference the following sections to better understand how to build new clubs.
Lead Generation

World Headquarters regularly receives inquiries from individuals interested in establishing a club and the Club Growth Director receives this information through the TLM system. Aside from the leads you may receive through the TLM system, use the following steps as a guide to generate additional leads to build new clubs.

1. Consider communities, corporations, or other large organizations within your Area as potential club sponsors.
2. Determine how each lead could benefit from a Toastmasters program.
3. Research each lead and customize the answer based on the information you gather, explaining how Toastmasters can fill the community or company’s specific needs.
4. Ask local Toastmasters if they have any contacts at the identified lead. If possible, try to secure the approval of high-level officials within the organization, such as the chief executive officer, human resources director, or training manager.
5. If the lead is a corporation, reference the Corporate Sponsors List to find out if they have already established a Toastmasters club in order to help with your initial contact.

Lead Generation Resources

Corporate Sponsors List  www.toastmasters.org/corporatesponsors

Initial Contact

After you’ve done the research and acquired all information, send an email introducing yourself to the contact person. In it, offer brief information about Toastmasters and advise that you will follow up with a phone call. Within a few days, phone the contact person to schedule an introductory meeting.

In the call, quickly explain that you would like to meet to introduce yourself, discuss the value of the Toastmasters program, how it can benefit them, and explain how simple it is to get started.

Initial Contact Resources

How to Build a Toastmasters Club (Item 121)  www.toastmasters.org/build
Club Growth Director Handbook (Item 110)  www.toastmasters.org/110
Initial Contact Email Template  www.toastmasters.org/initialemail
Initial Contact Phone Script  www.toastmasters.org/initialphone
Cold-Calling Script  www.toastmasters.org/resources/club-growth-Director-introductory-resources

The Introduction Meeting

Make the most of your meeting with the potential community or corporate sponsor. Use this meeting to ask questions and identify any specific needs. Prepare to share examples of how Toastmasters can fulfill the community or organization’s needs and
use the Features, Benefits, and Value chart to illustrate your points. You can also use the Introductory Meeting Presentation and customize it to guide your meeting discussion. Ask for the contact person’s support in forming the new club and then work with your District marketing team to assign club sponsors to help with the demonstration meeting. Once you have the demonstration meeting confirmed, this lead is then considered qualified.

The Introduction Meeting Resources

- How to Build a Toastmasters Club (Item 121) - www.toastmasters.org/build
- Club Growth Director Handbook (Item 110) - www.toastmasters.org/110
- Develop Your Leaders From Within (Item 103) - www.toastmasters.org/103
- Features, Benefits, and Value - www.toastmasters.org/fbvchart
- Introductory meeting presentation template - www.toastmasters.org/corporatepresentation

The Demonstration Meeting

After you’ve conducted an introduction meeting, work with the club sponsor(s) and other experienced Toastmasters to schedule and conduct the demonstration meeting(s). For corporate club opportunities, ask your corporate contact to invite all employees to attend. Use this meeting to highlight the Toastmasters experience, show how Toastmasters will meet their identified needs, answer questions, and distribute materials. Your purpose is to demonstrate how Toastmasters works and establish a plan. The objective is to get the qualified lead to start the new club building process. Usually, meetings like this produce several potential members who decide they’d like to learn more.

Even if the demonstration meeting does not result in the immediate charter of a new club, keep in touch with the group. You may have a chance to start a new club with the group in the future.

The Demonstration Meeting Resources

- How to Build a Toastmasters Club (Item 121) - www.toastmasters.org/build
- Club Growth Director Handbook (Item 110) - www.toastmasters.org/110
- Brand Portal (Logos, Images, and Templates) - www.toastmasters.org/brandportal
- Corporate relations questions - corporaterelations@toastmasters.org

The New Club Building Process

If a club decides to organize, complete the Application to Organize a Toastmasters Club during the charter or demonstration meeting and request the charter fee. Send the Application to Organize a Toastmasters Club and the charter fee to World Headquarters or complete the Application to Organize and payment online so the prospective club can receive their Charter Kit. At this point, the opportunity is now considered a prospective club until all remaining charter paper work and fees are successfully processed. New members are responsible for the cost of their new member.
fee in order to gain access to the education program once the club is chartered, unless the club is sponsored and the sponsoring organization covers the cost.

As members join, their membership dues payments should be collected. As soon as a minimum of 20 members is established, at least 17 of whom are non-dual members (except in advanced clubs), the club adopts the Club Constitution for Clubs of Toastmasters International and the Addendum of Standard Club Options. The club elects officers, and applies for a charter by submitting all charter forms and the appropriate money. Most clubs are able to complete all new club requirements within four months of submitting the Application to Organize a Toastmasters Club. Once the club is officially chartered, make sure a club mentor is assigned and begins holding regular meetings that follow the Toastmasters club program.

For the complete Charter Process and necessary forms, make sure to reference the How to Build a Toastmasters Club.

The Charter Process Resources

How to Build a Toastmasters Club (Item 121)  www.toastmasters.org/build
Charter questions  newclubs@toastmasters.org
Membership Growth  www.toastmasters.org/1159

SUPPORT ALL CLUBS
The District mission includes supporting all clubs in achieving excellence. The District supports all clubs, from newly organized to long-standing club.

ATTRACTING AND RETAINING MEMBERS
Attracting new members to Toastmasters and retaining existing members means that more people are learning the vital skills of communication and leadership. Your District’s role is to promote both membership and retention.

Membership-building and retention are club functions. People join clubs—they don’t join Areas, Divisions, or Districts. Districts support clubs by providing the motivation, support, resources, and public relations assistance necessary to help attract and retain members.

PROVIDING THE RIGHT RESOURCES
Recognizing a struggling club or a club not on track to be distinguished is an opportunity for the District to step in and offer appropriate resources. Depending on what the club’s current needs are, direct them to available resources like The Successful Club Series, The Club Coach Program, and Membership Growth Manual.

QUALITY CLUB MEETINGS
Members join Toastmasters to become more effective communicators and leaders. People stay in Toastmasters because the club meets their individual needs. A quality
club environment is the single most important factor in membership retention. Quality clubs provide the greatest opportunity for each member to develop communication and leadership skills.

You can support clubs to achieve quality club meetings by encouraging each club to conduct Moments of Truth and to read Master Your Meetings. These resources are significant in providing clubs with guidelines to achieve quality club meeting success.

**Resource Matrix**

<table>
<thead>
<tr>
<th>CLUB SCENARIO</th>
<th>CLUB RESOURCE TO OFFER</th>
<th>RESOURCE URL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Would like to assess the quality and circumstance of the club</td>
<td>Moments of Truth (Item 290)</td>
<td><a href="http://www.toastmasters.org/290">www.toastmasters.org/290</a></td>
</tr>
<tr>
<td>Would like to have more than 12 active members</td>
<td>Club Coach Program</td>
<td><a href="http://www.toastmasters.org/Leadership-Central/Club-Officer-Tools/Club-Management/Club-Quality/Club-Coach-Program">www.toastmasters.org/Leadership-Central/Club-Officer-Tools/Club-Management/Club-Quality/Club-Coach-Program</a></td>
</tr>
<tr>
<td>Would like to attract and add new members</td>
<td>Membership Growth Manual (Item 1159)</td>
<td><a href="http://www.toastmasters.org/1159">www.toastmasters.org/1159</a></td>
</tr>
<tr>
<td></td>
<td>Additional Membership-building Resources</td>
<td><a href="http://www.toastmasters.org/Leadership-Central/Club-Officer-Tools/Membership-Building">www.toastmasters.org/Leadership-Central/Club-Officer-Tools/Membership-Building</a></td>
</tr>
<tr>
<td>Would like to improve member engagement and participation</td>
<td>Master Your Meetings (Item 1312)</td>
<td><a href="http://www.toastmasters.org/1312">www.toastmasters.org/1312</a></td>
</tr>
</tbody>
</table>

**Quality Club Meeting Resources**

*How to Build a Toastmasters Club (Item 121)*

[www.toastmasters.org/build](http://www.toastmasters.org/build)

---

**CLUB MAINTENANCE**

The purpose of a Toastmasters club is to provide a positive environment in which members can participate in the Toastmasters education program. Active participation is necessary if members are to learn and if clubs are to fulfill this purpose. All clubs must meet the following minimum requirements:

**POLICY AND PROTOCOL**

Policy 2.0: Club and Membership Eligibility, Section 2. Club Minimum Requirements

A. A minimum number of 20 individual members are required to charter a new Toastmasters Member Club. Seventeen of these may not, at the time of charter, be paid members of another Toastmasters club.

A minimum of 20 individual members is required to charter an advanced Toastmasters club. Advanced Toastmasters clubs are clubs with a requirement that its members have already achieved an advanced Toastmasters education award, have progressed to a certain level within the Toastmasters program, or have held a certain level of leadership role. Advanced clubs follow the same charter process as other clubs. Some...
advanced clubs may require that members belong to another club. If dual membership in another club is required, the number of transfer members is limited to three (3) of the first 20 individual members.

B. Meetings are held at least 12 times per year.

C. Regular meetings are conducted in-person, except when a club decides to allow a minority of its members to attend online, or when a club has chartered as an online club in which all members may attend online.

D. Members work toward educational achievements.

E. Members give oral speeches and evaluations.

F. Members have the opportunity to develop and practice leadership skills and earn leadership awards.

Membership-renewal Dues

World Headquarters emails membership-renewal dues notifications to club officers in August and in February. Clubs renew online through Club Central. Area Directors, follow up with each club to promote timely renewal submission. As District leaders, identify clubs having membership problems so you can offer assistance.

When membership-renewal dues are submitted on time, everyone benefits. The District receives a portion of each membership-renewal dues payment a club submits. Clubs receive credit toward one of the goals in the Distinguished Club Program. And most importantly, members continue to enjoy the benefits Toastmasters offers.

If club officers do not submit renewal dues by October 1 and April 1, then the dues are not on time. If a member has not paid their dues on-time they will also lose access to Base Camp until their dues are paid. These dues cannot be considered for credit toward Goal 10 in the Distinguished Club Program.

POLICY AND PROTOCOL

Policy 8.0: Dues and Fees, Section 9.

Club charter fees and membership dues and fees are paid by that club or an appropriate sponsoring agency, company or group and not from District funds, or a District leader’s personal funds, except when that District leader is also a President, Vice-President, or Treasurer of that club. Club charter fees may be paid by another club, however membership dues and fees may not.

Reinstatement of Clubs

Clubs inactive for one full membership-renewal dues period may be reinstated within the next membership-renewal dues period.

Clubs inactive for two or more full membership-renewal dues periods are required to be chartered as new clubs. See Protocol 2.0: Club and Membership Eligibility, Section 1. Club Reinstatement.

For questions about reinstatement and its impact on recognition, contact Districts@toastmasters.org.
AREA DIRECTOR’S CLUB VISITS

The Area Director’s club visits are opportunities for the District to support club officers and enhance club quality. As an Area Director, be sure to visit each club in your Area at least twice per year. First-round visits should take place between July and November. Second-round visits should take place between December and May. It is recommended that visits are completed earlier than later within each period so that feedback per the visit report may be acted upon. Area Director visit reports are submitted through District Central. The recommendations and support you provide as an Area Director make a tremendous impact on the future of the clubs in your Area. Your contributions empower club officers to help members learn, grow, and achieve.

Preparation for Club Visits

- Review the online Distinguished Club Program report.
- Familiarize yourself with the online Area Director’s Club Visit Report (Item 1471)—it is your evaluation tool during your visit.
- Contact the Club President at least one month prior to your visit.
- Request the Club Success Plan from the Club President and review it prior to the visit.
- Ask the Club President about the club’s historical information and demographics.
- With the Club President, determine the club’s specific needs so you can customize your visit and ensure the club gets the most out of it.

Each club visit varies depending on the arrangements you make with the Club President. Focus on those items that are applicable based on your agreements. Spend time with the club officers. Ask how communication between you and the club can improve. Discuss year-end goals and strategies to achieve them. Use the Distinguished Club Program and Club Success Plan (Item 1111) as your guide. Recommend methods for moving forward and point out opportunities for enhancement.

After Club Visits

- Submit the Area Director’s Club Visit Report (Item 1471) online through District Central. When submitted online, credit is granted instantly and a copy of the form is automatically sent by email to your District leaders and the Club President. Reports are due twice a year, by November 30 and by May 31.
- Follow up with the club to learn how things have been since the visit. Ask if the club needs additional support; then provide it.
- Keep records of your club visits and pass them on to the next year’s Area Director. This ensures that clubs’ needs are continually met.
Area Director’s Club Visits Resources

- Serving Clubs through Visits: A Guide for Area Directors (Item 219)  
  www.toastmasters.org/219
- Moments of Truth (Item 290)  
  www.toastmasters.org/290
- Distinguished Club Program and Club Success Plan (Item 1111)  
  www.toastmasters.org/1111
- Tracking Distinguished Club Program progress  
  www.toastmasters.org/distinguishedperformancereports
- Toastmasters International District Recognition Program (Item 1490)  
  www.toastmasters.org/1490
- Area Director’s Club Visit Report (Item 1471)  
  www.toastmasters.org/Areaclubvisits
PUBLIC RELATIONS AND MARKETING

Building brand recognition is important for the vitality of any organization. Club officers and District leaders can use customizable templates in the Brand Portal (Logos, Images, and Templates) section of the Toastmasters International website (www.toastmasters.org/resources/brand-portal) to increase brand awareness and ensure brand consistency throughout communications.

DISTRICT COMMUNICATIONS

There are a variety of ways to communicate with your members, keep them informed and help the District achieve its mission.

A District may publish its website in donated space and acknowledge the donation on the website. Districts may sell advertising space to offset the cost of renting space. Toastmasters members may not receive any compensation to create, maintain, or host websites for Districts, Divisions, Areas, or clubs.

POLICY AND PROTOCOL

Protocol 9.0: District Campaigns and Elections, Section 6. Campaign Communications, P

Advertisements in District publications, such as in newsletters, in conference programs, or on websites, by or on behalf of candidates for District office are not permitted.

District newsletters, websites, and directories must include this disclaimer: “The information on this website is for the sole use of Toastmasters’ members, for Toastmasters business only. It is not to be used for solicitation and distribution of non-Toastmasters material or information.”

DISTRICT WEBSITE

The District Director is the publisher of the District website and is responsible for its content. It includes information useful to current and prospective members.

Website Material

- The District newsletter or material from it
- The District calendar
- A link to the Find a Club Near You feature on the Toastmasters International website
- Information about organizing new clubs
- Features and benefits of membership
- Membership-building tips for clubs
- Dates to identify the timeliness of the information
- The names, telephone numbers, and email addresses of District leaders, the webmaster, and District support personnel (with express written permission from each person)
- Names and years of service of past District leaders

UNACCEPTABLE MATERIAL FOR WEBSITES

- Individual member mailing addresses, email addresses, and telephone numbers (even on a password-protected site)
- International Officer or Director candidate information (unless the candidate is from that District)
- Advertisements by or on behalf of candidates for District office

POLICY AND PROTOCOL

Protocol 4.0: Intellectual Property, Section 2. Websites, l

Toastmasters websites may not include copyrighted information from Toastmasters International or any other source without the express written permission of the copyright owner.
DISTRICT NEWSLETTER
The District Director is the publisher of the District newsletter and is responsible for its content, which provides information to promote the District and club missions. The newsletter is distributed to members within the District.

Make sure the newsletter is sent to all council members at least two weeks before the District’s annual meeting. In December or January, include an article describing each District office, its responsibilities, and the qualifications required to serve in the office. Include a form for submitting the names of candidates.

**Newsletter Material**
- The names, telephone numbers, and email addresses of District leaders, the webmaster, and District support personnel (with express written permission from each person)
- Motivation to grow clubs and membership and meet education goals
- Promotion of Toastmasters membership and education programs
- Promotion of the mission of Toastmasters, the District and clubs
- Distinguished Recognition Program
- District calendar
- District Leadership Committee report and a statement from each nominated candidate
- District and Toastmasters International website addresses
- Administrative information
- Call for candidates
- Information about club and member retention efforts

DISTRICT DIRECTORIES
If published, a District directory is distributed to members of the District Council. The District Director is the publisher and is responsible for its content. At the discretion of the District Director, the directory may be distributed to past District Governors and Directors, club officers, and others upon request.

**District Directory Material**
- District leader and club officer email addresses and telephone numbers
- Toastmasters International and District missions
- Club meeting times, locations, contact information, and websites
- Contact information for member questions
- Email addresses and telephone numbers of Past District Governors and Directors, Past International Presidents, and Past International Directors
- Membership and education program information
- District Recognition Program performance history
- Calendar of events

The Directory may not include information on candidates for office at any level of the organization.
SURVEYS

With few exceptions, only Toastmasters International may conduct and release the results of surveys of members and former members. The Chief Executive Officer may grant permission to outside entities, such as academic sources, to conduct surveys and release and use their results. Clubs may survey their own members and Districts may survey their members about education programs in order to use the results within the District. See Policy 4.0: Intellectual Property, Section 5. Surveys.

MEMBERSHIP AND MAILING LISTS

Unless otherwise authorized by the Board of Directors, Toastmasters International does not make its mailing lists available.

POLICY AND PROTOCOL

Policy 4.0: Intellectual Property, Section 4. Membership Contact Information
A. Members’ contact information is only provided to appropriate members and officers as needed.
B. Members’ contact information is only used for official Toastmasters business.
C. Access to members’ contact information is governed by and limited to the provisions of the California NonProfit Public Benefit Corporation Law, including any local data privacy laws in effect in each jurisdiction.

District Communications Resources

<table>
<thead>
<tr>
<th>Member questions</th>
<th><a href="http://www.toastmasters.org/contactus">www.toastmasters.org/contactus</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Brand Portal (Logos, Images, and Templates)</td>
<td><a href="http://www.toastmasters.org/brandportal">www.toastmasters.org/brandportal</a></td>
</tr>
<tr>
<td>Creating materials with Toastmasters logos</td>
<td><a href="http://www.toastmasters.org/creatingmaterials">www.toastmasters.org/creatingmaterials</a></td>
</tr>
</tbody>
</table>

TRADEMARKS AND COPYRIGHTS

Toastmasters International makes its names, emblems, insignias, marks, and materials available for use throughout the organization for promotion and management purposes. However, all usage must be in full compliance with Toastmasters International Policy and Protocol as well as the appropriate copyright and trademark laws in order to preserve the value and unique nature of these items.

Toastmasters International’s principal asset is its reputation. Toastmasters International maintains its reputation and the distinction between itself and other communication training programs through the registrations and other measures taken to protect its collective membership marks, trade names, trademarks, and service marks (including the official emblem or insignia). If Toastmasters International should fail to protect these rights, they could be lost, and Toastmasters International would no longer exist as the exemplary communication training organization it is. See Policy 4.0: Intellectual Property, Section 3. Use of Toastmasters Material and Protocol 4.0: Intellectual Property, Section 1. Trademarks.
**Trademark and Copyright Resources**

<table>
<thead>
<tr>
<th>Resource</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trademark Use Request</td>
<td><a href="http://www.toastmasters.org/trademarkuse">www.toastmasters.org/trademarkuse</a></td>
</tr>
<tr>
<td>Governing documents</td>
<td><a href="http://www.toastmasters.org/govdocs">www.toastmasters.org/govdocs</a></td>
</tr>
<tr>
<td>Brand Portal (Logos, Images, and Templates)</td>
<td><a href="http://www.toastmasters.org/brandportal">www.toastmasters.org/brandportal</a></td>
</tr>
</tbody>
</table>

**SPEAKERS BUREAUS**

Many Districts organize speakers bureaus and encourage members to participate in them. Speakers bureaus allow members to gain valuable experience in speaking to audiences outside of Toastmasters. A speakers bureau chair is responsible for selecting qualified speakers for the bureau who can positively represent the organization.

**Speakers Bureau Resources**

<table>
<thead>
<tr>
<th>Resource</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>How to Start a Toastmasters Speakers Bureau (Item 127)</td>
<td><a href="http://www.toastmasters.org/127">www.toastmasters.org/127</a></td>
</tr>
</tbody>
</table>
DISTRICT EVENTS

HOSTING DISTRICT EVENTS
As a District leader, you may have the opportunity to host guests at a banquet, speech contest, or other District event. When hosting these types of events, it’s important to use proper etiquette as you welcome and introduce guests.

Plan ahead for VIP guests and assign a host to each of them. The host should be available to greet guests at the door and assist them as needed. If a meal is available at the event, VIP guests and their companions may not have to pay for it. In many cases, the District anticipates and budgets for this expense. Confirm whether VIP guests will receive complimentary meals before you host an event. Remember, it is your responsibility to ensure that all guests feel welcome and informed.

As a host, it’s important to pronounce guests’ names accurately and include their current titles as you introduce them. If any visiting dignitaries are overlooked during the introductions, acknowledge and introduce them as soon as you note their presence.

EVENT SPONSORSHIP
Districts may secure sponsorship for District events as a strategy for offsetting costs. In every case, the District Director must approve the sponsorship.

District Reciprocation for Sponsorship

- Recognition in print (e.g., conference program, event program, website)
- Recognition in signage (e.g., a reception display acknowledging the sponsor of hors d’oeuvres)
- Verbal recognition (e.g., by the host at the beginning of the meeting)
- Complimentary event registration for the sponsor
- Space (e.g., a meeting room in which the sponsor can display products or services that support Toastmasters International’s mission)

SPEAKER SPONSORSHIP
To keep event expenses down, find speakers for District events who are located in the District. If the speaker is from outside the District, seek sponsorship from an organization or individual to offset costs associated with the speaker’s appearance.

ACCEPTABLE SPEAKER SPONSORSHIP

| Excess funds earned by the event (e.g., registration fees) may be allocated to offset speakers’ expenses provided the budget forecasts positive results. The excess funds may be used only for travel costs associated with lodging, the lowest-rate round-trip airfare or mileage reimbursement, complimentary registration, and related meals. The speaker is responsible for all other expenses. |

UNACCEPTABLE SPEAKER SPONSORSHIP

<p>| Districts may not pay speakers’ fees. |</p>
<table>
<thead>
<tr>
<th>ACCEPTABLE SPEAKER SPONSORSHIP</th>
<th>UNACCEPTABLE SPEAKER SPONSORSHIP</th>
</tr>
</thead>
<tbody>
<tr>
<td>A District may use donated airfare or hotel vouchers for travel costs associated with a speaker’s appearance.</td>
<td>Membership dues income may not be allocated to offset speakers’ expenses.</td>
</tr>
<tr>
<td>A District may use money from a sponsor to offset costs associated with a speaker’s appearance.</td>
<td>The speaker’s presentation must directly support the Toastmasters mission and be related to the Toastmasters education program.</td>
</tr>
</tbody>
</table>

**SPEAKER AGREEMENT**

Toastmasters International requires the use of a written speaker agreement for all conference speakers. A **written speaker agreement** protects the organization and clearly defines the obligations of the District and the speaker.

**SALE OF SPEAKERS’ PRODUCTS**

Often speakers want to make their products or services available for purchase at an event.

---

**Guidelines for Sale of Speakers’ Products**

- The product must support the event’s goals and objectives, including the Toastmasters mission.
- The speaker may sell the product or service for a maximum of two hours after his or her presentation has ended provided this time does not conflict with the meeting time for the District Council or business meeting. Each speaker is limited to one sales opportunity even if he or she is conducting multiple presentations.
- The District may supply the speaker with table space no larger than four feet by eight feet (1.2 meters by 2.4 meters). The table should be as close as safely possible outside the speaker’s presentation room.
- The product or service sales must be coordinated by the speaker. This includes product display, sales transactions, sales taxes, and removing the products from the display Area after the allotted time has ended. The speaker is also responsible for set-up, staffing, labor, and related expenses for product sales. No District leader may assist the speaker with sales. Should other individual members choose to help the speaker sell, the speaker assumes any risks for their actions and the District bears no responsibility.
- The speaker may not promote the product or service during the presentation. However, the speaker or facilitator can make an announcement concerning product or service sales at the conclusion of the presentation, including how long the product or service will be sold at the event.
- Districts are not responsible for any defective products or services a speaker sells.
Selecting the right speakers for your District conference is one of the most important aspects of planning and selection. The keynote speaker is the most critical. If an International Officer or Director is scheduled to visit during your District conference, as the most esteemed guest, he or she should be offered the most prominent speaking position.

**THE DISTRICT CONFERENCE**

The District conference is an exciting educational and networking event for a District’s clubs.

**District Conference Purposes**

- District business
- Communication and leadership training opportunities in support of the District mission
- Opportunities for networking and the exchange of ideas
- Recognition and celebration of District accomplishments
- In-person District Council Meeting
- International Speech Contest and other District-level speech contests
- Educational sessions that focus on achieving the club and District missions

**PLANNING**

Planning is the key to a successful District conference. Members should leave the conference feeling that they enjoyed it, learned, and benefited from it. You can make this happen with some creativity and planning.

Keep sessions focused on speaking, communication, and leadership and other topics that promote club success. Select speakers who can deliver exciting and motivational sessions. Promote the education program early and often.

Schedule the conference in a place that is accessible to most members. Consider rotating the conference among accessible sites.

The District conference should be self-supporting. Promote the value of the conference and consider offering discount packages and early registration promotions. A District conference can be a great learning experience at a reasonable cost.

**CHAIRS**

The success of a District conference also depends on appointing the right people to fill important positions.

**Suggested District Conference Chairs**

- Conference Committee chair (conference chair)
- Finance chair
- Education program chair
- Venue chair
- Public relations chair

---

**Speaker Sponsorship Resources**

- Sample speaker agreement: [www.toastmasters.org/ssguidelines](http://www.toastmasters.org/ssguidelines)
- Speaker guidelines: [www.toastmasters.org/resources/District-conference-speaker-guidelines](http://www.toastmasters.org/resources/District-conference-speaker-guidelines)
- Governing documents: [www.toastmasters.org/govdocs](http://www.toastmasters.org/govdocs)
PROGRAM

Under the guidance of the District Director and Program Quality Director, the conference committee chair is responsible for coordinating all aspects of the conference, including preparing the meeting agenda, selecting the venue, scheduling presenters, and providing onsite assistance. This person collaborates with the finance, education, venue, and public relations chairs to ensure the conference meets the District’s goals.

Communication is essential to District conference success. Members of the conference committee meet regularly, follow up with fellow committee members and venue, contacts, and keep the District Director and Program Quality Director informed of progress. Through clear communication and careful preparation, the Committee can plan a conference that is informative, productive, and entertaining for all attendees.

Make sure all sessions start and end on time. Schedule plenty of time for transitioning between sessions. Allow at least 15 minutes between major conference events, such as education sessions and luncheons.

Balance the program with speeches and audience involvement sessions to keep your meeting interesting. Remember that participation enhances learning.

FINANCING

The finance chair is responsible for all financial matters involved in presenting the conference, including registration. While all District conference expenses are considered part of the overall District budget, the District conference should not lose money. Ideally, it should make a small profit. Most conference income is generated from ticket sales for events and from a modest registration fee. Principal expenses are the cost of meals, promotional materials, and programs.

The District conference is a District event. The District must maintain direct control over any event, negotiation, or transaction that involves conference finances. Often, conferences are hosted by a club, Area, or Division. However, only the District Director may approve and sign contracts on behalf of the District (e.g., venue selection, negotiate prices, and purchase services). All expenses should be paid by the District Director and Finance Manager.

Accurate financial planning is essential to the success of a District conference. Control expenses and keep them to a minimum so the cost to the individual Toastmasters member is reasonable.

TIPS FOR AN OUTSTANDING EDUCATION PROGRAM

- Set objectives
- Meet members’ needs
- Pay strict attention to scheduling
- Balance the program
- Publicize the program widely and early

DISTRICT ADMINISTRATIVE BYLAWS

Article IX: District Council, Section (b) Authority

The District Council shall serve as the administrative governing body of the District, operating with powers delegated to the District Council by the Toastmasters International Board of Directors and subject at all times to the ultimate direction of the Board of Directors and the Articles of Incorporation, Bylaws, Policies, and decisions of Toastmasters International, and these administrative bylaws. The District Council shall conduct all business of the District, shall assume responsibility for the payment, with District funds, of all debts incurred in the conduct of authorized District activities, and shall not assess or impose any financial obligation on any Member Club or any individual member of a club. Members of the District Council in attendance at the annual District conference are required to attend the annual District Council meeting.
Venue Contracts

Often, District conferences take place in hotels, but no matter what venue your District chooses, review the venue’s contract thoroughly before you create a budget for the conference. When booking your venue, also keep in mind video recording requirements for region quarterfinals, outlined in the Speech Contest Rulebook (Item 1171). Additional items to include when preparing a budget are penalties associated with attrition, or slippage, clauses. Sometimes fewer people attend the conference than expected, which means fewer banquet meals and rooms booked. Event sites such as hotels often charge when this occurs. For example, you may be required to pay for meeting rooms and set-up, as outlined in the contract. Budget for these potential costs as conference expenses. The District Director will be the final signatory for all contracts being paid using District funds.

Be sure to obtain a detailed schedule of charges from the event site for any miscellaneous expenses, such as microphones, audiovisual equipment, spotlights, and internet access. These costs should be considered when you determine your registration fee.

Meeting Rooms

With careful planning, you may be able to avoid meeting room charges. Depending on the volume of meals and sleeping rooms booked, many venues waive, or at least reduce, these charges.

Meals

Be sure meal ticket prices cover the entire cost of the meal, including the prevailing tax and gratuity. Then add a margin to the ticket price to cover miscellaneous expenses, such as decorations and entertainment.

EDUCATION SESSIONS

The education program chair is appointed to organize the general education sessions and training sessions, such as those for Area Directors, Division Directors, and club officers. The education program chair is responsible for the education sessions, speakers, awards, speech contests, entertainment, and room set-up for all meetings. The education program chair collaborates closely with the venue chair to make sure each event runs smoothly.

One of the features that attract members to the District conference is the educational program. Depending on the size and availability of meeting space, you may wish to hold one large session or have several programs for smaller audiences running concurrently.

Session Guidelines

- Cover the many aspects of communication and leadership (e.g., speaking, listening, evaluation, and motivation).
- Focus on improving and strengthening clubs (e.g., the Distinguished Club Program, membership growth, outstanding club programming, public relations, Speechcraft).
- Consult with Division and Area Directors to find Toastmasters who are willing and available to give presentations.
Your District has many talented Toastmasters, so you should not have to hire speakers. If a non-Toastmasters speaker is desired, get one without paying a fee.

**VENUE SELECTION**

The venue chair is responsible for accommodations, meal arrangements, meeting rooms, equipment, and displays.

The importance of planning cannot be overemphasized. Shop around for your conference hotel or meeting site. Consider two, three, or more sites and advise sales representatives that you are considering other venues. Ask for a package deal taking into account guest rooms and meal prices. This means hard bargaining and negotiating on your part. However, your conference is a valuable piece of business and should be presented as such.

As you select a venue, be sure the facility provides appropriate accommodations for people with disabilities. In the United States, the Americans with Disabilities Act requires hotels to be barrier-free in all areas accessed by the public. Under the act, a person with a disability has the right to reasonable accommodations to allow him or her to participate as fully as possible at conferences or other types of events. Other countries have similar laws that protect people with disabilities. As a District leader planning an event, it is your responsibility to ensure the selected venue complies with applicable laws in your jurisdiction related to accommodations for people with disabilities. See **Protocol 2.0: Club and Membership Eligibility, Section 2. Members with Disabilities**.

**Charges and Written Agreements**

Beware of hidden set-up charges for meal and meeting functions. Hotels and other venues expect you to pay these if you don’t negotiate them in advance. You might be able to get discounts on food and beverages, room fees, and parking. It’s often possible to arrange complimentary rooms for an attending International Officer or Director, Region Advisor, and District Director.

Many event sites have frequent employee turnover. Do not depend on verbal agreements with a hotel representative who may not be with the hotel when your meeting is finally held. Make certain all waivers, discounts, materials, services, and confirmation of disability accommodation are written into your agreement with the venue. If you are not sure about something, ask!

**Visiting the Venue**

When visiting the event site before the conference, watch for sources of noise that might interfere with the speech contest, such as live music and kitchen traffic from restaurants. Be sure the hotel has not booked a party or wedding reception in an adjacent room. Double-check sleeping room blocks and meeting rooms.

**PUBLIC RELATIONS**

The public relations chair is responsible for the promotion of conference events to Toastmasters in the District and to the public. This person works closely with the Public Relations Manager and Club Growth Director to ensure the conference receives exposure in District and club newsletters, websites, and available media. In some instances, the Public Relations Manager may serve as the conference public relations chair.
Keep public relations costs to a minimum by asking members and local businesses to contribute materials and services for promotional ads, items, and program printing.

### Features in Promotional Material

- Program topics to be presented at the seminars
- Registration and event costs
- Hotel reservations
- Advance registration
- Attractions in the host city

### Conference Announcements

Be sure to announce the conference on the District website and in the District newsletter, and include the deadline for registration. Provide registration forms in advance. Promote early and follow up often. Encourage clubs, Areas, and Divisions to promote the conference. Begin early in the year by announcing the conference date and location. Later, provide program information as it becomes available.

### News Releases

Send news releases about the District conference to local media, such as newspapers, radio, and television. The most newsworthy event is the Toastmasters International Speech Contest, so focus your public relations efforts on media coverage of this event. Be sure to publicize any prominent speakers on the program and the Communication and Leadership Award (Item 1971C) recipient.

Contact your local convention and visitors’ bureau or chamber of commerce regarding a free listing to help promote your District conference. Refer to Let the World Know (Item 1140) for more ideas and guidelines on promoting your event.

### Physical Arrangements

Send conference registration forms to all attending International Officers, Directors, and Region Advisors. Each needs to know important details such as whether the banquet requires formal attire. Make certain that guest speakers are given every courtesy and that their staging or audiovisual needs are met.

#### Registration Desk

Situate the conference registration desk with tables and some chairs in a lobby or foyer, close to the conference events. Be sure to have the registration desk amply staffed with local, enthusiastic Toastmasters.

#### Meal Tickets

Sell tickets in advance to guarantee meal functions. Ask the hotel or catering service how soon it needs a firm guarantee. Be careful not to over-guarantee on the meal counts and end up with a loss. Selling tickets in advance and not at the door helps you arrive at correct guarantee figures. Obtain District conference attendance figures for the past three years to guide you in making arrangements.
Room Set-up
The education program chair works closely with the venue chair in making the physical arrangements for all events and sessions of the conference. This means working with event site personnel to provide platforms, lecterns, audiovisual, and other equipment needed for individual sessions. Make certain speakers’ equipment and room layout needs are met.

Provide detailed room charts or diagrams to the event site staff early in your conference planning. A chart should be prepared for every meeting, including banquets, education sessions, special events, annual meetings, and entertainment. If possible, arrange for meeting rooms to be fully set up the night before the events. Then check the set-up at least an hour before an event begins.

Flag Protocol
Prior to the District conference, ensure all country flags are displayed appropriately. The host country’s flag is always placed stage right (the section of the stage that is right of center as you face the audience); this is known as the position of honor. Additional flags are placed stage left (the section of the stage that is left of center as you face the audience). All flags must have the same dimensions and be displayed at the same height.

CONFERENCE BANQUET
The banquet often is the showcase event for a District conference. The banquet provides the opportunity to allow an International Officer or International Director to give a keynote address. It’s also an opportunity to recognize outgoing and incoming District leaders and any special guests in the audience.

Banquet Set-up
For the banquet and speech contest, you may need a head table or two, placed on risers, to accommodate program participants. Contestants are typically seated at a reserved table on the floor in front. Conduct the speech contest from a contest platform separate from the head table. Ideally, the contest platform is located on a side of the room opposite the head table. Place the timing device in front of the platform, clearly visible to contest speakers. Ensure that your set-up will allow you to record your contest and adhere to all video recording requirements outlined in the Speech Contest Rulebook.

The Head Table
Typically, there is one head table with dignitaries and their guests. In most instances, the District Director, Program Quality Director, Club Growth Director, the Immediate Past District Director, and any International Officer, International Director, or Region Advisor are seated at the head table.

At the District conference, it may be appropriate to seat the incoming District Director, Program Quality Director, and Club Growth Director at the head table as well.
Introductions

Announcing head table guests as part of the march-in eliminates the need for the presiding officer to introduce everybody at the head table later on.

The highest-ranking leader or the guest of honor (International Officer, International Director, or Region Advisor) is typically announced last.

Order of Introduction of Head Table

1. Other guests, such as the conference chair and their guests
2. Incoming Club Growth Director and Program Quality Director and guests
3. Immediate Past District Director and guest
4. Club Growth Director and guest
5. Program Quality Director and guest
6. District Director and guest
7. Guest of honor (International Officer, International Director, or Region Advisor) and guest

After the head table march-in or introduction, and prior to serving the meal, the District Director introduces special guests seated in the audience. Introduce those of highest rank first.
Order of Introduction of Special Audience Members

1. Local dignitaries (government officials, media, etc.)
2. Toastmasters officers (who currently serve on the Board of Directors and attend the conference in an unofficial capacity)
3. International Directors (who currently serve on the Board of Directors and attend the conference in an unofficial capacity)
4. Region Advisor
5. Past International Presidents and Past International Directors
6. Past Region Advisors
7. Past District Directors
8. Current District leaders

The Speech Contest

The District speech contest is an essential aspect of the District conference. The speech contest brings many members and guests to the event.

Be sure all contest officials are thoroughly familiar with the speech contest rules. Select judges carefully and have the chief judge provide them with an orientation.

Arrange with the venue so that no food or beverage service takes place during the speech contest. Ensure that you are prepared to video record your International Speech Contest.

District Conference Resources

Put on a Good Show (Item 220)  www.toastmasters.org/shop/220--Put-on-a-Good-Show-Meeting-Handbook
The Speech Contest Rulebook (Item 1171)  www.toastmasters.org/resources/District-conference-speaker-guidelines
Questions about venue contracts  Districts@toastmasters.org
Products for the event  www.toastmasters.org/Districtproductguide

ELECTIONS

District leader elections are held at District Councils’ annual meetings at District conferences worldwide between March 15 and June 1. All District leaders must be paid members of Toastmasters International for the duration of their terms. See District Administrative Bylaws, Article VII: Officers, (d) Qualifications.
POLICY AND PROTOCOL
Protocol 9.0: District Campaigns and Elections, Section 1. Schedule

<table>
<thead>
<tr>
<th>DATE</th>
<th>ACTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>No later than November 1</td>
<td>District Director appoints District Leadership Committee (DLC) chair.</td>
</tr>
<tr>
<td>No later than December 1</td>
<td>DLC members are recommended by the DLC chair and approved by the District Director.</td>
</tr>
<tr>
<td>No later than January 15</td>
<td>Call for candidate declarations.</td>
</tr>
<tr>
<td>Determined by the DLC chair and announced to the members of the clubs in the District</td>
<td>Deadline for candidates to declare intent to run.</td>
</tr>
<tr>
<td>March 15 – June 1</td>
<td>District Council annual meetings occur (actual dates set by each District).</td>
</tr>
<tr>
<td>Six (6) weeks prior to the election date</td>
<td>DLC notifies District Director of nominated candidates.</td>
</tr>
<tr>
<td>Four (4) weeks prior to the election date</td>
<td>DLC report and biographical forms are emailed to all members of the District Council and posted on the District website. Eligible floor candidates shall declare their intent to run in writing to the DLC Chair after the DLC report has been published and at least one (1) week prior to the annual District Council meeting.</td>
</tr>
<tr>
<td>July 15</td>
<td>Deadline to submit District Leader Agreement and Release Statements and District Leader rosters to World Headquarters.</td>
</tr>
</tbody>
</table>

DISTRICT LEADERSHIP COMMITTEE

The work of the District Leadership Committee (DLC) is critical to ensuring long-term success for the District. Led by the Committee chair, Committee members screen District leader candidates for qualifications and ultimately nominate the best individuals. Identifying the best candidates for elected positions takes time and commitment. The Committee should not limit itself to considering only those members who have expressed an interest in running, but should seek out qualified individuals. See Protocol 9.0: District Campaigns and Elections, 2. District Leadership Committee.

DISTRICT ADMINISTRATIVE BYLAWS

Article XI: Committees, Section (b) District Leadership Committee

The District Director shall appoint the District Leadership Committee chair no later than November 1. The remaining Committee members shall be appointed no later than December 1 and shall consist of no fewer than five (5) members with the equal representation of all Divisions in the District. No committee member may represent more than one (1) Division. The Committee shall operate under the procedural rules adopted by the Toastmasters International Board of Directors for the selection of candidates for the elective District offices. The Committee’s results shall be reported in writing to the District Director no fewer than six (6) weeks before the District Council’s annual meeting. The District Director shall submit the District Leadership Committee report to the members of the District Council at least four (4) weeks prior to the annual meeting.
When the Committee finalizes its nominations, the chair or the District Director notifies each nominated candidate to reconfirm their willingness to be nominated and their commitment to fulfill the duties of the office. Non-nominated candidates also are notified and advised of their eligibility to seek office as floor candidates. See Protocol 9.0: District Campaigns and Elections, Section 4. Nomination Results.

**District Leadership Committee Resources**

- District Leader Elections Toolkit: [www.toastmasters.org/Districtelectionstoolkit](http://www.toastmasters.org/Districtelectionstoolkit)
- Governing documents: [www.toastmasters.org/govdocs](http://www.toastmasters.org/govdocs)
- District Leadership Committee: [www.toastmasters.org/DistrictleadershipCommittee](http://www.toastmasters.org/DistrictleadershipCommittee)
- District leader competencies: [www.toastmasters.org/Districtleadercompetencies](http://www.toastmasters.org/Districtleadercompetencies)

**DISTRICT LEADER CAMPAIGNS**

You as a District leader lay the foundation for conducting a fair and accurate election. Candidates may ask you questions about the campaign process and the rules they are expected to follow.

District leader candidates may develop communications as part of their campaigns. However, all candidates must follow the rules described in Protocol 9.0: District Campaigns and Elections, Section 6. Campaign Communications. Refer to this information when a candidate asks for guidance.

At the District conference, consider scheduling a Candidate Showcase so each District leader candidate may present before the District Council’s annual meeting. Prior to the conference, the District Director appoints members to serve as chair and co-chair of the Candidate Showcase. See Protocol 9.0: District Campaigns and Elections, Section 9. Candidate Showcase.

**District Leader Campaign Resources**

- District Leader Elections Toolkit: [www.toastmasters.org/Districtelectionstoolkit](http://www.toastmasters.org/Districtelectionstoolkit)
- Guidelines for candidates and campaigns: [www.toastmasters.org/Districtcampaigns](http://www.toastmasters.org/Districtcampaigns)

**DISTRICT LEADER ELECTION VOTING PRIVILEGES**

The only members who may vote in a District election are members of the District Council. Voting members of the District Council include Club Presidents, Vice Presidents Education, and the members of the District Executive Committee.

The Club Presidents and Vice Presidents Education each have one vote on the council. Either may designate any paid member of their club to act as their proxyholder. No other proxies are allowed. District Executive Committee members are entitled to a maximum of three votes each: two votes for the club and one vote for the District Executive Committee. Non-Committee members are entitled to two votes. Belonging to or being an officer in more than one club doesn’t give a member any additional votes.

**CANDIDATES AND SPEECH CONTESTS**

Candidates for District office are not eligible to enter speech contests.
See District Administration Bylaws, Article X: Council Meetings, Quorum, Proxies, and Voting, Section (e) Voting.

The voting strength of club representatives on District Councils must be protected and preserved. No District may add voting members to District Councils who are not club representatives or members of the District Executive Committee.

If a club is considered inactive -(check), then the club officers are not entitled to voting privileges until dues have been paid. See Policy 2.0: Club and Membership Eligibility, Section 4. Good Standing of Clubs.

A newly organized club is entitled to voting privileges when the process is complete.

**Proxies**

Either the Club President or Vice President Education may designate, in writing, any paid individual member of the club to act as a proxyholder for him or her at the annual District Council meeting that is held in-person. If the President or Vice President Education does not attend the meeting and has not designated a fellow club member to act as his or her proxyholder, the officer or proxyholder in attendance casts two votes. The intent of this provision is to ensure that every club is represented by two votes.

A written proxy is valid at a District Council annual meeting as long as it contains all the elements set forth in Toastmasters International policy and must be delivered personally, by mail, by fax, by e-mail, by electronic transmission, or by other reasonable means to the club member who will hold the proxy.

The proxyholder must present the proxy in paper form to the credentials desk. A proxyholder cannot transfer or assign a proxy to someone else.

**POLICY AND PROTOCOL**

Protocol 9.0: District Campaigns and Elections, Section 10. Proxies and Credentials, A–C

A. District proxies and voting are governed by the District Administrative Bylaws, Article X, Sections (d) and (e).

B. The District Director sends a credential or proxy form to each Club President and Vice President Education 30 days before a District Council annual meeting in the District newsletter or in a separate mailing.

C. Prior to the District Council annual meeting, the District Director appoints a Credentials Chair to supervise the credentials, voting, and ballot counting processes. The Credentials Chair may select members to form a Credentials Committee.

**Credentials**

The District Director, Program Quality Director, and Club Growth Director may request lists of clubs eligible to vote for the Credentials Committee from World Headquarters.

Individuals who serve on the Credentials Committee are not permitted to wear or display campaign paraphernalia. See Protocol 9.0: District Campaign and Elections, Section 6. Campaign Communications, Section J.

---

**Credentials Chair**

The Credentials Chair assists the District in conducting a successful election meeting. The Credentials Chair ensures that ballots are only issued to current District Council members or their authorized proxyholders and are signed for upon distribution. If possible, the Credentials Chair should be a Past District Director.
Preparing for the District Council annual meeting
The District Director sends a proxy form to each Club President and Vice President Education 30 days before a District Council annual meeting in the District newsletter or separate mailing.

Preparing the credentials desk
The credentials chair will need to select volunteers to run the credentials desk. The team members running the credentials desk must not have any affiliation with any candidates.

Who can be a proxy holder?
Either the Club President or the Club Vice President Education may designate, in writing, any active member in good standing of the club to act as a proxy or proxies and cast one or both of the club’s ballots at the District Council meeting. Each club must have an elected Club President and Vice President Education to submit two votes. If one of those officers is not at the meeting and has not designated, in writing, an active member of the club to act as their proxyholder at the council meeting, the other officer or proxyholder in attendance may cast two votes. The intent is to assure that every club will be able to cast two votes. No other proxies are valid at any such meeting.

POLICY AND PROTOCOL
Protocol 9.0: District Campaigns and Elections, Section 10. Proxies and Credentials, C-G

C. Prior to the District Council annual meeting, the District Director appoints a Credentials Chair to supervise the credentials, voting, and ballot counting processes. The Credentials Chair may select members to form a Credentials Committee.

D. The Credentials Chair is, when practicable, a Past District Director.

E. The Credentials Chair obtains a list of paid clubs and a list of current District Council members (Club Presidents, Vice Presidents Education, and District officers eligible to vote). The Credentials Chair ensures that ballots are only issued to current District Council members or their authorized proxyholders and are signed for upon distribution.

F. Ballots indicate the office being contested or are sequentially numbered. The names of nominated candidates may be printed on the ballots. The names of floor candidates may not be printed on the ballots. Ballot templates are available on the Toastmasters International website.

G. The Credentials Committee ensures that no campaign materials are in the credentials Area.

Nominations from the Floor
Nominations made by the District Leadership Committee shall be effective when officially announced by the District Leadership Committee Chair or District Director. Additional nominations of qualified candidates may also be made from the floor at the annual District Council meeting with the consent of the person(s) nominated. Prior to running from the floor, a candidate for District Director, Program Quality Director, Club Growth Director, or Division Director must have completed the District Leadership
Committee’s evaluation process in the same election cycle in which the candidate stands for election at the annual District Council meeting for that specific role. Floor candidates who have not gone through the District Leadership Committee’s evaluation process may only be nominated during the annual District Council meeting if the District Leadership Committee’s work is invalid.

Floor nominations for roles other than the District Director, Program Quality Director, Club Growth Director, or Division Director may occur even when that individual has not been evaluated by the District Leadership Committee as long as the individual meets all other eligibility requirements.

Quorum

One-third of Club Presidents and Vice Presidents Education in the District (or proxyholders) constitutes a quorum for the annual District Council meeting that is held in-person. If a quorum is not present at a District Council meeting, business decided at the meeting is valid only after it is approved by a majority of clubs on the basis of two votes per club. As soon as possible after the meeting, the District Director notifies the clubs so that affirmation can be obtained within a reasonable time. See District Administrative Bylaws, Article X: Council Meetings, Quorum, Proxies, and Voting, Section (c) Quorum.

Before election day, work with clubs to ensure all votes are in order and all club officer roles are filled. If a club has not filled a vote-holding officer position, that vote is lost; it may not be transferred to anyone else.

Election Day

At the District Council’s annual meeting, the District Director, or a person designated by the District Director, explains the election rules and procedures to the delegates.

The DLC chair, or designee, presents the committee report. During this period, the chair or designee reads the name of each nominated candidate for each elected position.

After all names are read, the District Director asks if there are additional nominations from the floor for the first contested election. Floor candidates must be nominated by a member of the District Council or their proxyholder. However, floor candidates may self-nominate when they are a member of the District Council or a proxyholder. If a floor candidate is absent, then his or her representative may state their eligibility qualifications. The District Director ensures District Leader Agreement and Release Statements are collected from floor candidates for all elected positions.

After nominations close for an office, candidates give speeches for that office. Each District leader candidate, including floor candidates, is allotted a timed speech. These speeches are delivered in alphabetical order by the candidate’s last name, by office,
beginning with the highest contested office. Each speech is delivered from the platform and given by the candidate, if present. If the candidate is absent, the candidate’s representative may give the speech. No other speeches, demonstrations, or other activities are allowed during the District Council’s annual meeting.

Balloting for each office takes place immediately following candidate speeches for that role. District leader candidates appoint an observer to monitor the integrity of the voting and ballot counting process. Each election is completed and the winner announced before moving to the subsequent election. If there is only one candidate for an office, the District Director may entertain a motion to dispense with the secret ballot or ask the Administration Manager to cast a single ballot for the candidate.

A candidate who receives a majority of the votes is declared elected. If no candidate receives a majority of the votes, then voting continues with the use of special ballots. Prior to the second ballot, the nominee having the lowest vote on the first ballot and any nominee receiving less than 10% of the votes shall be dropped, and on such succeeding ballots the same procedure shall be followed until a nominee has received a majority of all votes cast. In case of a tie between two remaining nominees, the election shall be decided by lot.

Upon adjournment of the District Council’s annual meeting, all election results are final and displayed in the registration Area and on the District website.

For more information and guidance about election day procedures, see Protocol 9.0: District Campaigns and Elections, Section 11. Elections.

**Election Day Resources**

Candidate speeches and voting logistics  www.toastmasters.org/Districtcampaignspeeches

General District election information  www.toastmasters.org/Districtelectioninformation

Governing documents  www.toastmasters.org/govdocs

Elections questions  Districts@toastmasters.org

**District Leader Installation**

The District leader installation ceremony is often conducted at the District’s annual meeting between March 15 and June 1. The purpose of this ceremony is to formally induct new District leaders and get their public commitment to achieve the District mission and lead their District to Distinguished recognition. Generally, the District Director is the most appropriate person to serve as inducting officer. However, if the ceremony coincides with a visit from an International Officer or Director, then one of these leaders may be asked to conduct the ceremony.

If time is a concern, you may decline to induct the Area Directors, or you may induct Area and Division Directors as a group. If time is not constrained and the District wishes to induct additional appointed leaders or committee chairs, do so before inducting Area Directors or as you induct the Administration Manager, Finance Manager and Public Relations Manager.
AREA DIRECTOR SELECTION PROCESS

In accordance with the District Council’s decision to elect or appoint Area Directors as specified in the District Administrative Bylaws, Article VII, Section C, evaluate and assess Area Director candidates in order to either:

a. Provide one or more appointment recommendations to the District Director no later than a date recommended by the District Director and approved by the District Executive Committee. That date will be announced in the District’s annual call for nominations. The recommendations are subject to alignment changes by the District Council. Or

b. Elect the following year’s Area Director and provide the results of the election to the District Director no later than a date recommended by the District Director and approved by the District Executive Committee. That date will be announced in the District’s annual call for nominations. The elections are subject to alignment changes by the District Council.

Area Director Election Voting Privileges

The Area Council meeting, at which the election for Area Director is conducted or the appointment recommendations are made, must be held by the date set by the District Director. That date is announced in the District’s annual call for nominations along with other elected District leader positions. The current Area Director determines the time and place of the meeting. Written notice of the election must be given to each Club President in the Area at least four weeks before the election. Notice includes the qualifications for candidates and lists the voting members of the Area Council. No other member of the Area Council has a vote.

Area Director Election Quorum

A majority of the voting Area Council members or their proxies constitutes a quorum. If a quorum is not present, an election cannot be held unless another meeting is conducted which is properly noticed and at which a quorum is present.

Area Director Election Proxies

The Club President, Vice President Education, and Vice President Membership may designate, in writing, any paid member of the club to act as a proxyholder at the Area Council election meeting. In the event two of those leaders don’t attend the meeting and have not designated, in writing, active members of the club to act as their proxyholders at the meeting, the leader or proxyholder in attendance is deemed to hold the
proxy of the others and may cast the club’s three votes. If two valid proxyholders are present and cannot decide among themselves who will cast the third vote, the third proxy goes to the highest-ranking leader (or proxyholder) present. Keep in mind that if one of these three club officer roles is not filled, no one may vote on behalf of that role.

**Area Director Candidates**

Each club in the Area may submit to the Area Director, in writing, any paid member as a candidate for Area Director. The Area Director places the names of candidates from the clubs in nomination at the election. Nominations then will be accepted from the floor. After the nominations are closed, if there is only one candidate, the Area Director declares that candidate elected.

If two or more candidates are nominated, each candidate is entitled to a two-minute speech. The speeches are delivered in alphabetical order of the candidate’s last name. If a candidate is not present, that candidate’s representative may give the speech.

Each Area Council member in attendance or proxyholder is entitled to one vote. No Area Council member or proxyholder may cast more than three votes, even if that person is a member of more than one club.

The Area Director may act as a club proxyholder and may cast up to three votes. However, in the case of a tie, the Area Director is entitled to only one additional vote to break the tie.

**Area Director Election Secret Ballots**

Voting is by secret ballot. Any candidate who receives a majority of the votes cast is declared elected. In the event no candidate receives a majority of the votes cast for a contested office, voting continues without the name of the candidate who received the fewest votes. This procedure continues until one of the candidates receives a majority of the votes. The Area Director then notifies the District Director of election results.

**ELECTIONS OF INTERNATIONAL LEADERS AND AMENDMENTS**

District Directors, Program Quality Directors, Club Growth Directors, Region Advisors, and International Officers and Directors may not endorse or officially support any International Officer or Director candidate. See Policy 9.1: International Campaigns and Elections, Section 9. International Candidate Endorsements.

**International Leader Election Proxies**

Toastmasters International sends an official proxy email to each Club President and Secretary, for the Annual Business Meeting at International Convention. If a club member plans to attend the meeting, the Club President or Secretary may assign the member as the club’s proxyholder. A proxy may also be assigned to the District Director currently in office or an active Toastmasters member from another club.
BYLAWS OF TOASTMASTERS INTERNATIONAL
Article X: Annual Business Meeting, Section 2: Proxies
Any Member Club, if unrepresented at the Annual Business Meeting by a delegate or alternate from among its own active individual members, may designate as its proxyholder, in writing, any active individual member of any other Member Club. Upon presentation of proper credentials, such proxyholder shall have the right to vote for the club represented in addition to any other right to vote which such proxyholder may have. All forms of proxy designation must conform to Policies set by the Board of Directors in compliance with the California NonProfit Public Benefit Corporation Law. All proxyholders must be in good standing with Toastmasters International under Article III, Section 8 of these Bylaws.

The proxyholder must cast the club’s votes as directed at the Annual Business Meeting. If the assigned proxyholder cannot attend the Annual Business Meeting, he or she must notify the Club President or Secretary so the proxy can be reassigned to a member who will be in attendance.

If you have questions about proxies at International Convention, please contact proxyinfo@toastmasters.org.

Amendments to the Bylaws of Toastmasters International
Sometimes amendments to the Bylaws of Toastmasters International are voted on during the Annual Business Meeting.

POLICY AND PROTOCOL
When amendments to the Bylaws are to be voted on, there is a method in the proxy process for a club to indicate how it wishes its votes to be cast.

If no choice is indicated, the delegate is free to cast the votes as he or she believes will be in the best interest of the organization.

SPEECH CONTESTS
The Program Quality Director is the coordinator and supervisor of the District’s speech contests; as such, encourage members to participate in the International Speech Contest and other contests your District may conduct. Strive to be your District’s primary expert in the speech contest rules and be prepared to answer rules questions and fairly manage disputes as they arise.

POLICY AND PROTOCOL
Policy 6.0: Speech Contests, Section 1.B.
Districts may conduct up to three (3) additional English speech contests each year. The District Director recommends which contests are to be conducted, subject to the approval of the District Executive Committee, at its first meeting of the program year.
DISTRICT VISITS

Each year, International Officers, International Directors, and Region Advisors visit Districts. These visits give District leaders an opportunity to observe visiting international- and region-level leaders in action.

INTERNATIONAL OFFICER AND DIRECTOR VISITS

International Officers and Directors conduct District visits as ambassadors promoting the Toastmasters organization. They help the District by leading club-building visits, presenting corporate recognition awards and representing the organization at District events. These visits generally occur during District conferences.

District leaders and World Headquarters staff work together to coordinate International Officer visits. International Directors and District leaders collaborate to plan International Director visits, along with assistance from World Headquarters. A District must accept a visit from an International Officer or Director. World Headquarters will work in conjunction with the District leaders and the visiting officer or Director to ensure all expectations are met. District leaders are asked to schedule club-building opportunities, media events, and corporate recognition visits to ensure the District visit is a success. District leaders must complete the District Visit Checklist and submit to World Headquarters as soon as possible. The checklist can be found on the District visit site: www.toastmasters.org/Districtvisits.

Corporate Recognition Visits

A corporate recognition visit is a meeting between an International Officer or Director, experienced District leader, and an executive or high-ranking official of a corporation with an existing club.

The purpose of this visit is to provide tangible recognition of Toastmasters International’s appreciation of the organization’s support. The District should discuss which corporations are worthy of recognition by Toastmasters International. Local media should be invited to cover this event, as well as the corporation’s public relations team and the District’s Public Relations Manager. Corporate Recognition Award nominations must be submitted six to eight (6-8) weeks prior to the date of the presentation to allow for production and shipping time. For more information about this award and eligibility requirements, visit www.toastmasters.org/corporate-recognition-visits.

REGION ADVISOR VISITS

Region Advisors visit Districts to provide marketing support and expertise, and to expand District leaders’ capacity to grow clubs. During visits, Region Advisors help District leaders by teaching marketing skills and focusing on goal planning. These visits generally occur from July-November, during club officer training, or District Executive Committee meetings.
Region Advisors and District leaders collaborate to plan Region Advisor visits. A District must accept a visit from a Region Advisor: **Protocol 10.1 Region Advisor Visits**. District leaders are asked to schedule club-building opportunities and media events to ensure the District visit is a success. District leaders must complete the District Visit Checklist and submit to World Headquarters as soon as possible. The checklist can be found on the District visit site: [www.toastmasters.org/Districtvisits](http://www.toastmasters.org/Districtvisits). This provides an opportunity for the Club Growth Director and team to lead the meeting and receive feedback from the Region Advisor. This training will help the club growth team develop marketing skills while promoting Toastmasters.

### District Visit Resources

- **Officer and Director District visits**
  - [www.toastmasters.org/Districtvisits](http://www.toastmasters.org/Districtvisits)
  - [boardvisits@toastmasters.org](mailto:boardvisits@toastmasters.org)

- **Region Advisor District visits**
  - [www.toastmasters.org/radistrictvisits](http://www.toastmasters.org/radistrictvisits)
  - [regionadvisor@toastmasters.org](mailto:regionadvisor@toastmasters.org)

- **List of company-sponsored clubs**
  - [corporaterelations@toastmasters.org](mailto:corporaterelations@toastmasters.org)

- **Corporate Award Questions**
  - [corporaterelations@toastmasters.org](mailto:corporaterelations@toastmasters.org)

- **Brand Portal (Logos, Images, and Templates)**
  - [www.toastmasters.org/brandportal](http://www.toastmasters.org/brandportal)

- **Features, Benefits, and Value**
  - [www.toastmasters.org/fbvchart](http://www.toastmasters.org/fbvchart)
INDICES

A
Account Statements from World Headquarters 60
Administration Manager 32
Administration Manager Responsibilities 32
Amendments to the Bylaws of Toastmasters International 96
Approvals 59
Area Council 38
Area Councils 20
Area Director 38
Area Director Candidates 95
Area Director Election Proxies 94
Area Director Election Quorum 94
Area Director Elections 94
Area Director Election Secret Ballots 95
Area Director Election Voting Privileges 94
Area Director Responsibilities 38
Area Director’s Club Visits 39, 72
Area Progress 39
Areas 20
Area Speech Contests 39
Arrangements 50
Attracting and Retaining Members 69
Audits 64
Awards 43

B
Bank Signatories 59
Banquet Set-up 85
Brand Stewardship 35
Budget Approval Process 58
Budgeting 33, 55
Build New Clubs 66

C
Chairs 80
Charges and Written Agreements 83
Charging Purchases to the District Account 61
Club and Membership Growth 66
Club Growth Director 30
Club Growth Director Responsibilities 30
Club Leader Installation 21
Club Leadership 53
Club Maintenance 70
Clubs 21
Collaboration 48
Communication Plan 35
Compensation 59
Conference Announcements 84
Conference Banquet 85
Conflicts of Interest 61
Corporate Recognition Visits 97
Correspondence 32
Credentials 90

D
Distinguished Area Program 44
Distinguished Club Program 45
Distinguished District Program 42
Distinguished Division Program 44
Distinguished Programs 37
District Alignment 18
District Assets 34, 63
District Committees 13
District Communications 74
District Conference 80
District Council 14
District Council Authority 14
District Council Meetings 15
District Council Quorum 15
District Director 26
District Directories 75
District Director Responsibilities 26
District Events 78
District Excellence Awards 44
District Executive Committee 13, 31
District Finance Training 34
District Financial Controls 58
District Government 12
District Leader Campaigns 89
District Leader Elections Voting Privileges 89
District Leader Installation 93
District Leadership Committee 88
District Leader Training 41
District-level Leadership Positions 10
District Newsletter 75
District Procedures 12
District Procedure to Discipline a Member 14
District Recognition 42
District Structure 18
District Timeline 22
District Visits 97
<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>District Website</td>
<td>74</td>
</tr>
<tr>
<td>Division Accounts</td>
<td>62</td>
</tr>
<tr>
<td>Division, Area, and Club Administration</td>
<td>31</td>
</tr>
<tr>
<td>Division Councils</td>
<td>20,37</td>
</tr>
<tr>
<td>Division Director</td>
<td>36</td>
</tr>
<tr>
<td>Division Director Responsibilities</td>
<td>36</td>
</tr>
<tr>
<td>Division Progress</td>
<td>36</td>
</tr>
<tr>
<td>Divisions</td>
<td>19</td>
</tr>
<tr>
<td>Documents</td>
<td>32</td>
</tr>
<tr>
<td>Education Goals</td>
<td>30</td>
</tr>
<tr>
<td>Education Sessions</td>
<td>82</td>
</tr>
<tr>
<td>Election Day</td>
<td>92</td>
</tr>
<tr>
<td>Elections</td>
<td>87</td>
</tr>
<tr>
<td>Elections of International Leaders and Amendments</td>
<td>95</td>
</tr>
<tr>
<td>Event Sponsorship</td>
<td>78</td>
</tr>
<tr>
<td>Feedback</td>
<td>50</td>
</tr>
<tr>
<td>Fiduciary Responsibility</td>
<td>54</td>
</tr>
<tr>
<td>Finance Manager</td>
<td>33</td>
</tr>
<tr>
<td>Finance Manager Responsibilities</td>
<td>33</td>
</tr>
<tr>
<td>Financial Resources</td>
<td>26</td>
</tr>
<tr>
<td>Financial Structure and Process</td>
<td>54</td>
</tr>
<tr>
<td>Financing</td>
<td>81</td>
</tr>
<tr>
<td>Flag Protocol</td>
<td>85</td>
</tr>
<tr>
<td>Fundraising</td>
<td>55</td>
</tr>
<tr>
<td>Fundraising Activities</td>
<td>55</td>
</tr>
<tr>
<td>Fundraising and Taxes</td>
<td>65</td>
</tr>
<tr>
<td>Gavel Clubs</td>
<td>21</td>
</tr>
<tr>
<td>Governing Documents</td>
<td>12</td>
</tr>
<tr>
<td>Guidance</td>
<td>26,36,38</td>
</tr>
<tr>
<td>Hosting District Events</td>
<td>78</td>
</tr>
<tr>
<td>Immediate Past District Director</td>
<td>40</td>
</tr>
<tr>
<td>Initial Contact</td>
<td>67</td>
</tr>
<tr>
<td>International Leader Election Proxies</td>
<td>95</td>
</tr>
<tr>
<td>International Officer and Director Visits</td>
<td>97</td>
</tr>
<tr>
<td>Introduction</td>
<td>10</td>
</tr>
<tr>
<td>Introductions</td>
<td>86</td>
</tr>
<tr>
<td>Leadership Roles</td>
<td>26</td>
</tr>
<tr>
<td>Leadership Training</td>
<td>48</td>
</tr>
<tr>
<td>Lead Generation</td>
<td>67</td>
</tr>
<tr>
<td>Logistics Manager</td>
<td>40</td>
</tr>
<tr>
<td>Manual Speeches</td>
<td>53</td>
</tr>
<tr>
<td>Marketing Objectives</td>
<td>41</td>
</tr>
<tr>
<td>Marketing Strategy</td>
<td>30</td>
</tr>
<tr>
<td>Meals</td>
<td>82</td>
</tr>
<tr>
<td>Meal Tickets</td>
<td>84</td>
</tr>
<tr>
<td>Meeting Minutes</td>
<td>32</td>
</tr>
<tr>
<td>Meeting Roles</td>
<td>53</td>
</tr>
<tr>
<td>Meeting Rooms</td>
<td>82</td>
</tr>
<tr>
<td>Membership and Club Growth</td>
<td>30</td>
</tr>
<tr>
<td>Membership and Mailing Lists</td>
<td>76</td>
</tr>
<tr>
<td>Membership-renewal Dues</td>
<td>71</td>
</tr>
<tr>
<td>Missions, Values, and Promises</td>
<td>9</td>
</tr>
<tr>
<td>News Releases</td>
<td>84</td>
</tr>
<tr>
<td>Operations</td>
<td>27,41</td>
</tr>
<tr>
<td>Other District Committees</td>
<td>14</td>
</tr>
<tr>
<td>Other District Expenses</td>
<td>59</td>
</tr>
<tr>
<td>Parliamentarian</td>
<td>40</td>
</tr>
<tr>
<td>Physical Arrangements</td>
<td>84</td>
</tr>
<tr>
<td>Planning</td>
<td>80</td>
</tr>
<tr>
<td>Preparation</td>
<td>49</td>
</tr>
<tr>
<td>Presenters and Session Leaders</td>
<td>49</td>
</tr>
<tr>
<td>Presiding Officer</td>
<td>27</td>
</tr>
<tr>
<td>Profit and Loss Statements</td>
<td>33,59</td>
</tr>
<tr>
<td>Program</td>
<td>81</td>
</tr>
<tr>
<td>Program Quality Director</td>
<td>28</td>
</tr>
<tr>
<td>Program Quality Director Responsibilities</td>
<td>28</td>
</tr>
<tr>
<td>Programs</td>
<td>49</td>
</tr>
<tr>
<td>Promotion</td>
<td>50</td>
</tr>
<tr>
<td>Providing the Right Resources</td>
<td>69</td>
</tr>
<tr>
<td>Proxies</td>
<td>90</td>
</tr>
<tr>
<td>Public Relations</td>
<td>83</td>
</tr>
<tr>
<td>Public Relations and Marketing</td>
<td>74</td>
</tr>
<tr>
<td>Public Relations and Publicity</td>
<td>35</td>
</tr>
<tr>
<td>Public Relations Manager</td>
<td>35</td>
</tr>
<tr>
<td>Public Relations Manager Responsibilities</td>
<td>35</td>
</tr>
</tbody>
</table>
**Q**  
Quality Club Meetings 69  
Quorum 92

**R**  
Ralph C. Smedley Memorial Fund 55  
Receipts 59  
Recognition 49  
Recognition Outside the  
  Distinguished Programs 47  
Records 16  
Region Advisor 41  
Region Advisor Responsibilities 41  
Region Advisor Visits 97  
Registration Desk 84  
Reinstatement of Clubs 71  
Requisitioning Funds 60  
Resource Matrix 70  
Revenue 54  
Room Set-up 85

**S**  
Sale of Speakers’ Products 79  
Sessions 50  
Speaker Agreement 79  
Speakers Bureaus 77  
Speaker Sponsorship 78  
Special Meetings for Prepared Speeches 53  
Speech Contests 37, 96  
Support All Clubs 69  
Surveys 76

**T**  
The Charter Process 68  
The Demonstration Meeting 68  
The Head Table 85  
The Introduction Meeting 67  
The Speech Contest 87  
Toastmasters Education Program 53  
Tracking Progress 43  
Trademarks and Copyrights 76  
Training Club Leaders 51  
Training Division and Area Directors 50  
Travel Reimbursement 63

**U**  
Using the District Budget 58

**V**  
Venue Contracts 82  
Venue Selection 83  
Visiting the Venue 83

**W**  
Webmaster 40
INDEX OF ROLE-SPECIFIC BOOKMARKS

District Director
Pages 11, 13–16, 18–21, 23–24, 26–33, 35, 36, 38, 40–41, 48, 54, 58–64, 74–75, 78, 81–83, 85–96

Program Quality Director

Club Growth Director

Administration Manager
Pages 11, 13, 32–33, 87, 93

Finance Manager
Pages 11, 16, 32–34, 54, 58–61, 81, 87, 93

Public Relations Manager
Pages 11, 13, 15, 35, 41, 83, 87, 93, 97

Division Director
Pages 11, 13, 18–22, 25–26, 28, 30, 36–37, 39, 42, 47, 50–51, 82, 87, 91–93

Area Director

Region Advisor
Pages 11, 30, 41, 48, 83–87, 95, 97–98

CITATIONS OF GOVERNING DOCUMENTS

District Administrative Bylaws > Article II: Purpose .................................................................................. 12

Policy and Protocol > Protocol 7.1: District Events > 5. District Executive Committee Meetings > D .......................................................... 13


District Administrative Bylaws > Article X: Council Meetings, Quorum, Proxies, and Voting > (c) Quorum. .......................................................... 16

Policy and Protocol > Policy 8.4: District Fiscal Management > 2 .......................................................... 16

Policy and Protocol > Protocol 7.0: District Structure, 1(D) .......................................................... 19


<table>
<thead>
<tr>
<th>Section/Policy/Article/Committee</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bylaws of Toastmasters International &gt; Article XII: Districts &gt;</td>
<td>54.</td>
</tr>
<tr>
<td>Section 2: How Financed</td>
<td></td>
</tr>
<tr>
<td>Policy and Protocol &gt; Policy 8.5: Smedley Fund &gt;</td>
<td>55.</td>
</tr>
<tr>
<td>1. District Funds</td>
<td></td>
</tr>
<tr>
<td>Policy and Protocol &gt; Policy 11.4: Board of Directors Committees &gt;</td>
<td>60.</td>
</tr>
<tr>
<td>1. Executive Committee</td>
<td></td>
</tr>
<tr>
<td>3. District Reserve Account</td>
<td></td>
</tr>
<tr>
<td>2. District Conflict of Interest</td>
<td></td>
</tr>
<tr>
<td>District Administrative Bylaws &gt; Article XI: Committees &gt;</td>
<td>64.</td>
</tr>
<tr>
<td>(c) Audit Committee</td>
<td></td>
</tr>
<tr>
<td>6. District Audit</td>
<td></td>
</tr>
<tr>
<td>Policy and Protocol &gt; Policy 2.0: Club and Membership Eligibility &gt;</td>
<td>70.</td>
</tr>
<tr>
<td>2. Club Minimum Requirements</td>
<td></td>
</tr>
<tr>
<td>Policy and Protocol &gt; Policy 8.0: Dues and Fees &gt;</td>
<td>71.</td>
</tr>
<tr>
<td>6. Campaign Communications</td>
<td></td>
</tr>
<tr>
<td>3. Membership Contact Information</td>
<td></td>
</tr>
<tr>
<td>District Administrative Bylaws &gt; Article IX: District Council &gt;</td>
<td>81.</td>
</tr>
<tr>
<td>(b) Authority</td>
<td></td>
</tr>
<tr>
<td>1. Schedule</td>
<td></td>
</tr>
<tr>
<td>District Administrative Bylaws &gt; Article XI: Committees &gt;</td>
<td>88.</td>
</tr>
<tr>
<td>(b) District Leadership Committee</td>
<td></td>
</tr>
<tr>
<td>10. Proxies and Credentials, A–C</td>
<td></td>
</tr>
<tr>
<td>10. Proxies and Credentials, C–G</td>
<td></td>
</tr>
<tr>
<td>Bylaws of Toastmasters International &gt; Article X: Annual Business Meeting &gt;</td>
<td>96.</td>
</tr>
<tr>
<td>Section 2: Proxies</td>
<td></td>
</tr>
<tr>
<td>11. International Proxies and Credentials, C</td>
<td></td>
</tr>
</tbody>
</table>