MEMBER SATISFACTION SURVEY
July 2021

Overall Satisfaction with Toastmasters
5.7 out of 7

Members rated their level of satisfaction for each element of the Toastmasters program (out of 7)

- Professional goal progress: 5.71
- Real-world learning opportunities: 5.11
- Education content: 5.32
- Improve public speaking: 6.06
- Club leader quality: 5.66
- Leadership experience: 5.63
- Club venue: 5.64
- Club meeting structure: 5.92
- Achievement recognition: 5.30
- Value for cost: 5.72

Willingness to recommend
8.6 out of 10

71% Reached primary goal

+- 2.25 Margin of error
95% Confidence interval
18.98% Response rate
89.90% Completion rate