MEMBER SATISFACTION SURVEY
December 2021

Overall Satisfaction with Toastmasters
5.7 out of 7

Members rated their level of satisfaction for each element of the Toastmasters program (out of 7):

- Professional goal progress: 5.64
- Real-world learning opportunities: 5.06
- Pathways program: 4.78
- Improve public speaking: 5.99
- Club leader quality: 5.74
- Leadership experience: 5.50
- Club venue: 5.58
- Club meeting structure: 5.87
- Achievement recognition: 5.24
- Value for cost: 5.62

Willingness to recommend
8.6 out of 10

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- Reached primary goal: 72%

Margin of error: +/- 2.48
95% Confidence interval
15.77% Response rate
90.87% Completion rate